

# Employee Benefits

Guide 2018



EISENHOWER  
HEALTH

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If you (and/or your dependents) have Medicare or you will become eligible for Medicare in the next 12 months, a Federal law gives you more choices about your prescription drug coverage. Please see page 40 for more details.

The information in this brochure is a general outline of the benefits offered under Eisenhower Health's benefits program. Specific details and plan limitations are provided in the Summary Plan Descriptions (SPD), which is based on the official Plan Documents that may include policies, contracts and plan procedures. The SPD and Plan Documents contain all the specific provisions of the plans. In the event that the information in this brochure differs from the Plan Documents, the Plan Documents will prevail.

This brochure is considered a Summary of Material Modification.

## **Our Commitment**

Our greatest asset, and the key to our success, is our employees. You make the difference for the people we care for and the community we serve. That's why we've designed a benefits program to make a difference for you and your family.

# Introduction

Eisenhower understands the importance of offering a comprehensive benefit program that meets the needs of our diverse workforce. We are pleased to continue to provide a suite of quality benefit plans to all benefit eligible employees for the 2018-2019 plan year.

## How To Enroll During Open Enrollment

During Open Enrollment only (March 6, 2018 - March 20, 2018), access the Online Benefit Enrollment through the employee portal to enroll in and/or to make changes to your benefit elections for the new plan year. You will be prompted through the screens to complete your enrollment online. Enroll in your elected benefits online and by completing the required forms.

### Online Benefit Election Process

The online enrollment process for benefits is online through [www.eisenhowerhealth.org](http://www.eisenhowerhealth.org) or IkeNet from March 6 to 20, 2018. In order to enroll online, you will need to have access to the employee portal.

#### From [www.eisenhowerhealth.org](http://www.eisenhowerhealth.org)

- Choose Employee Access from the bottom of the page.
- Choose Employee Portal from the list of options.

#### From Ikenet

- From the Web Services drop down menu, select Employee Portal.

Log in to the Employee Portal using your User ID (your employee #) and your Password (your network password).

- Choose "My Empath" then choose "Personal".
- If you have any dependents, select "Designees" before proceeding to "Open Enrollment".

**Note: Dependent Information must be reviewed and updated before proceeding to Step 2 (Open Enrollment).** If you started the Open Enrollment process then exit to update your dependent information, when you go back to the Open Enrollment screens, changes to your dependent information will not be reflected. You will be required to start the Open Enrollment process over. To start the Open Enrollment process over, proceed through all Open Enrollment screens to the 'Final Acceptance' screen and  click or call Human Resources at 760.837.8500 for assistance.

#### Step 1: Update Dependent Information (Designees)

- From My Empath choose "Personal" then choose "Designee."
- All of your dependents will be listed on the screen. Verify existing dependent information by clicking on each dependent's name to review dependent details.



- To Modify dependent information: Choose "Modify" and then choose "OK" when complete.
- Inactive Dependents: If a Dependent is no longer eligible for your benefits, choose "Modify" from the 'Relationship' drop-down list select the corresponding 'Inactive' description.



# Introduction (continued)

- **To Add a Dependent:** If a dependent is not listed, click on 'Add New' then enter your dependents information accordingly. Choose "OK" when complete.

The screenshot shows a form with the following fields and options:

- Relationship:** Inactive-Child (XCH) (highlighted with a red circle)
- Special Status:** Husband (HUSB), Spouse (SP), Wife (WIFE)
- Social Security Number:** Registered Domestic Partner (RDP)
- Home Phone Number:** Son (SON), Daughter (DAUG)
- Office Phone Number:** Stepson (SSON), StepDaughter (SDAU)
- Email Address:** Inactive-Spouse (XSP) (highlighted with a red circle), Inactive-RDP (XRDP), Inactive-Child (XCH), Inactive-StepChild (XSCH)
- Personal Email Address:** (empty field)

The screenshot shows a web interface with a sidebar on the left containing links for 'favorites', 'my empath', 'earnings', 'personal', 'benefits inquiry', and 'designees'. The main content area is titled 'Personal > Designees' and contains a table with columns for 'Name', 'Relationship', and 'Date of Birth'. A 'new entry' button is circled in red.

## Step 2: Open Enrollment Benefit Elections

- Verify dependent information (designees) have been entered/updated. Instructions listed above.
- Choose "Open Enrollment".
- Choose "Continue".
- You will see your current benefit enrollment.
- Follow the prompts to make any changes or re-enroll in current coverage.
- When enrollment is complete, you must click the "I accept" button for your changes to be accepted. Once accepted, an e-mail confirmation from [Admin@Eisenhowerhealth.org](mailto:Admin@Eisenhowerhealth.org) will be sent to your hospital email. Also, please print the summary page for your records.

Make sure you deliver your completed required forms to Human Resources no later than March 20, 2018. Medical ID cards should be received within 10 to 15 business days of the effective date of benefits.

# A Healthy Approach To Benefits

Eisenhower has always been on the forefront in pioneering innovative ways of delivering exceptional health care to members of our community. As such, the benefit package offered to benefit eligible employees is one of the most advanced programs in the health care industry today.

This guide gives you the information you need to make your decisions. It includes highlights about the plans and what you pay for most benefits. Our program provides you with the opportunity to choose the combination of benefits that best meet your personal and family needs. Please read it carefully along with any supplemental materials you receive.

## Benefit Costs

Regardless of which plans you select, Eisenhower pays a large portion of your benefit program costs. Please refer to the Benefit Costs on pages 31-33 for the payroll contributions required for enrollment in the various Eisenhower benefit plans. If you have questions, please contact the Human Resources Department at 760.837.8500.

## The Tax Advantage

As you know, every dollar you earn is subject to a variety of taxes: income tax, Social Security tax, state and local taxes, etc. Using pre-tax earnings means using tax-free dollars. Basically, the IRS allows you to spend a portion of your gross pay to purchase certain employee benefits before taxes are deducted (except Social Security tax). When contributions are deducted on a pre-tax basis, you are subject to IRS restrictions on when you may start, stop or change to your benefit selections (see Qualifying Event Status Change on page 5).

# How the Program Works

With the Eisenhower benefits program, you have the opportunity to make new benefit choices each year. The choices you make should reflect your needs for financial protection and security.

Benefit	Coverage
Medical	Eisenhower Anthem Blue Cross Prudent Buyer PPO Plan
Dental	Delta Dental Preferred Option (PPO) Plan
Vision	VSP Vision Care
Flexible Spending Accounts	
<ul style="list-style-type: none"> <li>Health Care Spending Account (HSA)</li> </ul>	Up to \$2,650/year
<ul style="list-style-type: none"> <li>Dependent Care Spending Account</li> </ul>	Up to \$5,000/year
Basic Employee Life and Accidental Death and Dismemberment (AD&D) Insurance	All eligible employees: 1 times annual salary up to \$50,000
Basic Dependent Life Insurance (when enrolled in the Eisenhower PPO Plan)	
<ul style="list-style-type: none"> <li>Spouse / Registered Domestic Partner</li> </ul>	\$1,000 (paid by Eisenhower)
<ul style="list-style-type: none"> <li>Child(ren)</li> </ul>	\$1,000 (paid by Eisenhower)
Supplemental Employee Life Insurance	1, 2, 3, 4, 5 or 6 times your basic annual salary up to a maximum of \$1,200,000 (Statement of Health required in some circumstances)
Supplemental Dependent Life Insurance	
<ul style="list-style-type: none"> <li>Spouse / Registered Domestic Partner</li> </ul>	50% of employee's supplemental coverage or \$20,000 - up to a maximum of \$150,000 (Statement of Health required in some circumstances); coverage ends at age 70
<ul style="list-style-type: none"> <li>Child(ren)</li> </ul>	\$5,000 (Statement of Health required in some circumstances)
Supplemental Accidental Death and Dismemberment (AD&D) Insurance	
<ul style="list-style-type: none"> <li>Employee</li> </ul>	\$25,000 to \$500,000 (in \$25,000 increments)
<ul style="list-style-type: none"> <li>Employee &amp; Child(ren)</li> </ul>	Children receive 25% of employee coverage
<ul style="list-style-type: none"> <li>Employee &amp; Family</li> </ul>	Spouse / Registered Domestic Partner receives 60% of employee coverage; <b>or</b> Spouse / Registered Domestic Partner receives 50% and Children receive 15% of employee coverage  Amounts over \$300,000 cannot exceed 10 times annual salary
Voluntary Long Term Disability (LTD) Insurance	50% income replacement up to a maximum of \$6,000 monthly benefit (Statement of Health required in some circumstances)
Voluntary Plans	Universal Life with Long Term Care Life Insurance - Universal LifeEvents Critical Illness Insurance Accident Insurance

# Eligibility

Eligibility for benefits is determined by employee classification, number of hours scheduled to work and a waiting period before benefits are effective.

	Eligibility for Benefits	
	Full-Time	Part-Time
Hours Requirement	Minimum of 60 hours or more per pay period	48 hours, but less than 60 hours per pay period
Waiting Period (benefits effective date)	31st day of employment	
Benefits Offered	<ul style="list-style-type: none"> <li>• Medical</li> <li>• Dental</li> <li>• Vision</li> <li>• Basic Life and Accidental Death &amp; Dismemberment (AD&amp;D)</li> <li>• Basic Dependent Life</li> <li>• Supplemental Life</li> <li>• Supplemental Dependent Life</li> <li>• Supplemental AD&amp;D</li> <li>• Voluntary Long Term Disability (LTD)</li> <li>• Flexible Spending Accounts (FSA)</li> </ul>	
When Benefits Terminate	Date of Termination	

Please Note: You cannot cover your spouse / registered domestic partner or child(ren) as a dependent if he / she is a full-time or part-time employee of Eisenhower.

## Covering Your Dependents

Eligible dependents include:

- Your legal married partner.
- Registered domestic partners include an individual who has filed, along with the Employee, a Declaration of Domestic Partnership with the State of California (or from another state), and at the time of enrollment in the plans meets all of the following requirements:
  - Both persons have a common residence;
  - Neither person is married to someone else or is a member of another Domestic Partnership with someone else that has not been terminated, dissolved or adjudged a nullity;
  - The two persons are not related by blood in a way that would prevent them from being married to each other in this state;
  - Both persons are at least 18 years of age;
  - Both persons are either,
    - Members of the same sex or;
    - Members of the opposite sex where at least one individual is age 62 years or older and entitled to Medicare or Social Security.
- Children up to age 26.
  - Children include: natural born, adopted, step children, foster children with court order, and children of registered domestic partners.
  - Children may only be covered as dependents of one of the parents, if both you and your spouse/ registered domestic partner are employed at Eisenhower.

# Qualifying Event Status Change

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During the year, you may change or drop your coverage, or add or remove dependents ONLY in the event you have a qualifying event change in status. Under the current IRS code that governs our benefits program, you can change your pretax benefit choices within 30 days under the following circumstances:

- You get married or registered by the state of California (or another state) as a domestic partner, legally separated, divorced or your marriage is annulled.
- You add a dependent child through birth, marriage, adoption, placement for adoption, foster child placement court order.
- Your spouse / registered domestic partner or dependent child dies.
- Your spouse / registered domestic partner has a change in employment or status that affects benefits coverage.
- You change from an eligible benefits status to ineligible status or vice versa.
- You experience an involuntary loss of other group benefit coverage.
- Your eligible dependent child reaches age 26.

## Open Enrollment

Each year there is an open enrollment period during which you will choose the benefits you want for the upcoming plan year (July 1 - June 30). It is important to choose your benefit options carefully because the choices you make will be fixed for the entire plan year and cannot be changed unless you experience a qualifying event status change.

In addition, you will need to re-enroll in the Flexible Spending Accounts each year in order to participate. Your current FSA elections will not roll over to the following plan year.

Furthermore, Open Enrollment is the only time in the year you can elect a Paid Time Off (PTO) Cash Out (if you meet the eligibility requirements).

## Benefit Eligible New Hires

Fill out an enrollment form and submit it to the HR Department within 14 days of your hire date. Benefits orientation is held during your general new hire orientation.

Remember, the choices you make as a new hire will be fixed for the remainder of the plan year and cannot be changed until the next open enrollment period unless you experience a qualified change in status.

You must report qualified status changes (including newborns) that affect your benefit elections to the Human Resources Department within 30 days of the occurrence.

## If You Don't Enroll

If you are eligible to participate in the Eisenhower benefits program, but fail to enroll by the specified deadline, you will not be eligible to enroll until the next Open Enrollment period, and you will receive the following default benefits:

- Basic Employee Life Insurance
- Basic Employee Accidental Death and Dismemberment (AD&D) Insurance
- Employee Only Medical Coverage with corresponding Non-Wellness Deductions

# Taking Care of Your Health

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To keep you and your family living a healthy, happy life, Eisenhower is pleased to offer quality medical coverage that provides choice, flexibility and affordability. The Eisenhower Benefits Program allows eligible employees to enroll in medical coverage under the Eisenhower Anthem Blue Cross Prudent Buyer Preferred Provider Organization (PPO) Plan.

## Eisenhower Anthem Blue Cross PPO Plan

The Eisenhower Anthem Blue Cross Prudent Buyer PPO Plan is like three plans in one. Each time you need medical treatment, you have the freedom to decide where you receive your treatment. This plan gives you three choices. You can use:

- Tier 1: Eisenhower and ancillary services, and Eisenhower physicians who are also Anthem Blue Cross Prudent Buyer PPO network providers.

To locate a Tier 1 physician, select an Eisenhower physician from the Medical Staff Roster (IkeNet or [eisenhowerhealth.org](http://eisenhowerhealth.org)) and verify with the physician's office that they accept Anthem Blue Cross.

Please note: Benefits will only be paid at Tier 1 level at Eisenhower facilities regardless of where you reside.

- Tier 2: Other Anthem Blue Cross Prudent Buyer PPO network providers (non-Eisenhower).
- Tier 3: Providers who do not participate in the Anthem Blue Cross Prudent Buyer PPO network (some Eisenhower physicians may fall in the Tier 3 category). The choice is always yours. Highlights of the Eisenhower Anthem Blue Cross Prudent Buyer PPO Plan are shown in the chart on pages 8-10. See plan materials for complete details.

**IMPORTANT!** Many of our Eisenhower physicians are in the Anthem Blue Cross Prudent Buyer PPO network. However, due to frequent changes, you should ALWAYS verify that your Eisenhower provider is also contracted with Anthem Blue Cross before obtaining services / treatment. If your Eisenhower physician is not also an Anthem Blue Cross Prudent Buyer PPO provider, the plan may pay benefits at the Tier 3 level. You may access Anthem Blue Cross of California Provider Finder at [www.anthem.com/ca](http://www.anthem.com/ca).



# Taking Care of Your Health (continued)

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## Health Benefits and Wellness Partnership (HBWP) Program

The Eisenhower Health employee medical plan covers services at 100% (after copay) when provided by Eisenhower Health. While Eisenhower Health has extensive medical capabilities, there are some specialized hospital (tertiary) services not provided at Eisenhower Health.

In conjunction with the Hospital Association of Southern California's HBWP program, Eisenhower employees and their covered dependents may access certain specialized (tertiary) services through four top tier academic medical centers - USC, UCLA, UCSD and UC Irvine. If you or your covered dependents receive these specialized services at one of these four institutes, the hospital (facility only) charges will be covered at 100% after copay, the same as if you received services provided at Eisenhower Health. As always, you have the option to seek services from facilities other than the four institutes listed above, but please be aware that any services received will be covered at the Tier 2 or Tier 3 network benefits level.

For a list of specialized hospital (tertiary) services eligible for the HBWP program, please contact Keenan at 888.773.7215.

## Transgender Services

Services and supplies received in connection with gender transition may be covered after prior diagnosis of gender identity disorder or gender dysphoria has been received from a doctor. Coverage is provided in accordance with the terms and conditions of this plan and apply to all other covered medical conditions, including: medical necessity requirements, medical management and exclusions for cosmetic services, except as specifically stated in your Employee Benefits Plan Document/Summary Plan Description. You may access the Plan Document/Summary Plan Description on the Personal Choices website at [www.keenan.com/personalchoices](http://www.keenan.com/personalchoices) (see page 34).

You must obtain approval in advance for all transgender services in order for these services to be covered by the plan. Benefits are not payable for these services if prior approval has not been obtained. For more information, please contact Keenan at 888.773.7215.

## PLEASE NOTE

The following exclusion defines benefits that are NOT PAYABLE under the medical plan:

- Charges for injuries received while the Covered Person is operating a motor vehicle if, at the time of the accident, his blood contained in excess of 80 milligrams (or, if different, the legal limit of the state in which the accident occurred) of alcohol per 100 milliliters of blood.

For a complete list of exclusions, please refer to the Employee Benefits Plan Document / Summary Plan Description located on the Personal Choices website at [www.keenan.com/personalchoices](http://www.keenan.com/personalchoices) (see page 34).

# Medical

Plan Benefits	Eisenhower Anthem Blue Cross PPO Plan		
	Tier 1 Eisenhower / Anthem PPO Providers	Tier 2 Other Anthem PPO Providers	Tier 3 Non-PPO Providers
	Member Responsibility		
Annual Deductible (Individual / Family)	None	\$575 / \$1,750	\$1,150 / \$3,450
Out-of-Pocket Maximum	\$1,150/individual	\$3,450/individual \$10,350/family	\$11,500/individual
<b>Inpatient Services</b>			
• Hospitalization Services	\$230 copay	25% coinsurance	50% coinsurance
• Physician Visits	\$5 copay	25% coinsurance	50% coinsurance
• Surgery – Physician	\$5 copay	25% coinsurance	50% coinsurance
• Anesthesia	\$5 copay	25% coinsurance	50% coinsurance
• Maternity	Services not provided at Eisenhower (See Tier 2 or Tier 3)	10% coinsurance (deductible waived)	50% coinsurance
• Bariatric Surgery	10% coinsurance	35% coinsurance (Anthem Blue Cross COE only)	Not covered
• Life Threatening Condition	\$5 copay	25% coinsurance	50% coinsurance
<b>Outpatient Services</b>			
• Lab / X-Ray			
– Office	\$5 copay	25% coinsurance	50% coinsurance
– Hospital	\$5 copay	25% coinsurance	50% coinsurance
• PET Scan / MRI	\$115 copay/visit	25% coinsurance	50% coinsurance
• CT Scan	\$115 copay/visit	25% coinsurance	50% coinsurance
• Surgery			
– Office	\$5 copay	25% coinsurance	50% coinsurance
– Same-Day	\$85 copay	25% coinsurance	50% coinsurance
– Special Procedures	\$85 copay	25% coinsurance	50% coinsurance
– Ambulatory Surgical Facility	Services not provided at Eisenhower (See Tier 2 or Tier 3)	25% coinsurance	50% coinsurance (\$300 limit)
	Anthem Blue Cross Utilization Review required. Additional \$300 Deductible and Coinsurance increased by 15 percentage points penalty per occurrence if not pre-authorized.		
– Physician	\$5 copay	25% coinsurance	50% coinsurance

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# Medical (continued)

Plan Benefits	Eisenhower Anthem Blue Cross PPO Plan		
	Tier 1 Eisenhower / Anthem PPO Providers	Tier 2 Other Anthem PPO Providers	Tier 3 Non-PPO Providers
	Member Responsibility		
<b>Outpatient Services (continued)</b>			
• Anesthesia	\$5 copay	25% coinsurance	50% coinsurance
• Cardiac Rehabilitation	\$5 copay	25% coinsurance	50% coinsurance
• Physical and Occupational Therapy	\$5 copay	25% coinsurance	50% coinsurance
• Speech Therapy	10% coinsurance + \$115 deductible	25% coinsurance	50% coinsurance
• Manipulative Therapy / Chiropractic Care (Combined 24 visits per calendar year)	\$30 copay	\$30 copay	50% coinsurance
• Acupuncture (Combined 24 visits per calendar year)	\$30 copay	25% coinsurance	50% coinsurance
• Podiatry	\$5 copay	\$5 copay	50% coinsurance
<b>Physician Services</b>			
• Office Visits			
– Physician	\$25 copay	25% coinsurance	50% coinsurance
– Physician – Behavioral Health Issues	\$25 copay	Services provided through MHN 800.227.8830	Services provided through MHN 800.227.8830
– Physician – Eisenhower Teaching Clinic	\$0 copay	Not covered	Not covered
– Specialist	\$30 copay	25% coinsurance	50% coinsurance
<b>Emergency Care</b>			
• Urgent Care	\$30 copay	25% coinsurance	50% coinsurance
• Emergency Room Services	\$115 copay	\$170 copay	\$230 copay
• Ambulance	10% coinsurance	10% coinsurance (Deductible Waived)	10% coinsurance (Deductible Waived)
<b>Preventive Care / Wellness Services</b>			
• Well Baby / Child Care	\$25 copay	25% coinsurance	50% coinsurance
• Routine Physical Exam (Adults only over age 18; One Routine Physical Exam every 12 months)	\$25 copay	25% coinsurance	50% coinsurance
• Routine Lab Work	\$5 copay	25% coinsurance	50% coinsurance
• Elective Mammogram	\$5 copay	25% coinsurance	50% coinsurance

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# Medical (continued)

Plan Benefits	Eisenhower Anthem Blue Cross PPO Plan		
	Tier 1 Eisenhower / Anthem PPO Providers	Tier 2 Other Anthem PPO Providers	Tier 3 Non-PPO Providers
	Member Responsibility		
<b>Preventive Care / Wellness Services (continued)</b>			
• Routine Pap Smear (and related services)	\$5 copay	\$5 copay	50% coinsurance
• Prostate Cancer Testing (PSA)	\$5 copay	\$5 copay	50% coinsurance
• Nutritional Counseling Program (Combined 8 sessions (30 minutes each) per calendar year)	\$0 copay	25% coinsurance	Not covered
• Diabetes Healthcare Instruction	\$5 copay	Not covered	Not covered
<b>Other Services</b>			
• Allergy Testing	\$30 copay	25% coinsurance	50% coinsurance
• Allergy Injection / Treatment	\$5 copay	25% coinsurance	50% coinsurance
• Blood and Blood Product	\$5 copay	25% coinsurance	50% coinsurance
• Durable Medical Equipment	Services not provided at Eisenhower (See Tier 2 or Tier 3)	25% coinsurance (deductible waived)	50% coinsurance (deductible waived)
• Extended Care Facility / Skilled Nursing Facility (100 days/calendar year maximum; 365 days lifetime)	Services not provided at Eisenhower (See Tier 2 or Tier 3)	10% coinsurance	50% coinsurance
• Hearing Aid Device	50% coinsurance	50% coinsurance	50% coinsurance
• Home Health Care (90 visits/calendar year maximum)	Services not provided at Eisenhower (See Tier 2 or Tier 3)	10% coinsurance	50% coinsurance
• Hormone Replacement Therapy Implant	\$30 copay	25% coinsurance	50% coinsurance
• Sleep Center	\$5 copay	Not covered	Not covered
<b>Hospice Center</b>			
• Inpatient	Services not provided at Eisenhower (See Tier 2 or Tier 3)	10% coinsurance	50% coinsurance
• Outpatient (180 days lifetime maximum)	Services not provided at Eisenhower (See Tier 2 or Tier 3)	10% coinsurance	50% coinsurance

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# Medical (continued)

## Behavioral Health

The following services are provided by Eisenhower Tier 1 Physicians and MHN Network Providers. You can contact MHN at 800.227.8830, 24 hours a day, 7 days a week. You must call prior to seeing an MHN provider for a prior authorization.

Behavioral Health Benefit	Services by Eisenhower Tier 1 Providers through Medical Plan	
	Eisenhower Teaching Clinic	Primary Care Physician (PCP)
Office Visit (mental health / chemical dependency evaluation and counseling; not combined with a medical diagnosis visit)	\$0 copay	\$25 copay
Inpatient Hospitalization	Not covered	Not covered

Behavioral Health Benefit	Services through MHN Plan Prior Authorization Required (800.227.8830)	
	MHN Network	Out-of-Network
Office Visit (mental health / chemical dependency evaluation and counseling)	\$5 copay	50% after deductible
Inpatient Hospitalization	\$230 copay	50% after deductible

### To Access the MHN Provider List Online

1. Go to the MHN Website at [www.mhn.com](http://www.mhn.com). Click on **Member Resources**.
2. Click on **Behavioral Health Resources**.
3. Go to **Find a Provider** section and click on **online provider search**.
4. Select **MHN behavioral plan**.
5. Enter your search criteria.
6. Click on **View Search Results**.

# Medical (continued)

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## Employee Assistance Program

The Employee Assistance Program (EAP) is a service designed to help you manage life's challenges. The services, paid by your employer, are available to eligible members. You have access to confidential clinical counseling (in-person, telephonic or web-based available) to deal with a wide range of emotional health, family and work issues. Your EAP also features services to help you balance work and life and take care of all kinds of chores and challenges.

Phone consultations are available in the following areas:

- Childcare and Elder Care Assistance
- Legal Consultations
- Financial Counseling
- Identity Theft Recovery Assistance
- Daily Living Services

In addition, you will be able to access various online wellness videos, articles and tips on the following topics:

- Diet and Nutrition
- Fitness and Exercise
- General Health
- Smoking Cessation
- Stress

Call MHN toll-free anytime at 800.227.8830 or visit [members.mhn.com](http://members.mhn.com) (company code: eisenhower).

## Eisenhower Teaching Clinics

In order to provide the patient population necessary for the Residency Programs, benefited employees and their covered family members will have access to primary care services at both Teaching Clinics. Adults and / or children can receive services. Since it is extremely important to provide our residents with a diverse patient population, Eisenhower is waiving the physician office copay at both Teaching Clinics. Any other copays will still apply for Eisenhower's ancillary services according to our benefit plan.

For more information or to schedule an appointment, please see page 47 for contact information.

## LiveHealth Online

LiveHealth Online lets you talk face-to-face with a doctor through your mobile device or a computer with a webcam. This service helps you to connect with a board-certified doctor when your primary care doctor cannot be reached for consultation. Use LiveHealth Online for common health concerns like colds, the flu, fevers, rashes, infections, allergies and more! With LiveHealth Online, you have a doctor by your side 24/7. It's faster, easier and more convenient than a visit to an urgent care center. A typical LiveHealth Online session lasts about 10 minutes. The cost for an online doctor visit is just \$10.

Please note that LiveHealth Online should not be used for emergency care. If you experience a medical emergency, call 911 immediately.

Log on to [livehealthonline.com](http://livehealthonline.com) or download the mobile app to get started today!

## Anthem Blue Cross Utilization Review

When you are enrolled in the Eisenhower Anthem Blue Cross PPO Plan, you must receive approval before any hospitalization or outpatient surgery at an ambulatory surgical center. The Anthem Blue Cross Utilization Review program helps ensure that your medical treatment, including the length of your hospital stay, is appropriate given the nature of your illness or injury. If you do not follow the Anthem Blue Cross Utilization Review procedures, plan benefits may be significantly reduced and an additional penalty deductible may apply. See the Quick Reference Guide on page 47 of this booklet for Anthem Blue Cross Utilization Review contact information.

# Medical (continued)

## Anthem Blue Cross Imaging Management Program

This program provides real-time clinical review of advanced diagnostic imaging (CT, MRI, Nuclear Cardiology and PET) performed in an outpatient setting.

It is your responsibility to see that your physician starts the pre-authorization process before scheduling you for any service subject to the utilization review process. If you receive any such service without going through the utilization review process, you will be subject to a \$300 non-compliance penalty. The pre-authorization is performed by American Imaging Management (AIM) through Anthem Blue Cross. Providers can call the Anthem UM number at 800.274.7767 or AIM directly at 847.564.8500.

A Provider Web portal ([www.americanimaging.net](http://www.americanimaging.net)) is also available for the ordering physician to submit pre-authorization requests and receive approvals on a real time basis.

## Bariatric Surgery Criteria

- **Pre-Surgery Counseling:** Candidates for bariatric surgery are required to undergo an orientation program. In addition, successful completion of such sessions in advance of approving coverage for bariatric surgery is required.
- **Physician's Statement:** The patient's physician should present written documentation of at least a 12 month good faith effort to lose weight, prior to the surgery.
- Lowest copay if the Bariatric Surgery is performed at Eisenhower.

## Spousal / RDP Surcharge

A surcharge will be added to your employee contribution if your spouse / registered domestic partner is eligible for and has the opportunity to be enrolled in group insurance from another company. If you elect to have them participate in the Eisenhower Anthem Blue Cross PPO Plan instead of the plan offered to them through their employer, there will be a \$50 per pay period surcharge.

## Declining Medical Coverage

You may decline coverage under the Eisenhower Anthem Blue Cross PPO Plan by completing the waiver section in the enrollment form. You must have other medical coverage to be able to decline coverage in the Eisenhower Anthem Blue Cross PPO Plan.

A full-time employee who declines coverage will receive a \$35 credit in each paycheck where normal benefit deductions are taken in lieu of benefits.

A part-time employee may also decline coverage and must have other medical coverage. However, you are not eligible to receive a credit in your paycheck for declining coverage.

## Deductible Carry-Over

Covered medical expenses incurred in the last three months of a Calendar Year and applied toward that year's Deductible, can be carried forward and applied toward the Covered Person's Deductible for the next Calendar Year.



# Prescription Drugs

## Express Scripts – Eisenhower’s Prescription Benefit Manager

Prescription Drug costs continue to rise, and as a result Eisenhower has a Two-Tier Prescription Drug Plan (Generic and Brand Formulary) through Express Scripts, our prescription benefit manager. Brand Name Drugs will need to be on the Preferred Brand Formulary in order to be eligible. If you wish to see the Preferred Brand Formulary listing, please access the “Personal Choices” Website or [www.express-scripts.com](http://www.express-scripts.com).

To find a participating pharmacy please log on to [www.express-scripts.com](http://www.express-scripts.com) or call the number on the back of your ID card.

	Express Scripts Network Retail Pharmacies		
	Supply Limit: 1-31 Days	Supply Limit: 32-62 Days*	Supply Limit: 63-100 Days*
<b>Retail</b>			
• Generic	\$20 copay	\$40 copay	\$60 copay
• Brand Formulary	\$40 copay	\$80 copay	\$120 copay
• Brand Member Requested (when Generic Available)	Brand copay plus cost difference between Brand Name and Generic Name Drug		
• Brand Substitution not Allowed by Prescriber	Brand copay plus cost difference between Brand Name and Generic Name Drug. Note: If member tried / failed the Generic Drug and Prior Authorization is obtained, the Brand copay will apply.		

\* Note: Only maintenance medications are allowed for 32 and above day supply at retail.

	Express Scripts Mail Order Service	
	Supply Limit: Up to 31 Days	Supply Limit: Up to 100 Days
<b>Mail Order</b>		
• Generic	\$15 copay	\$30 copay
• Brand Formulary	\$35 copay	\$70 copay
• Brand Member Requested (when Generic Available)	Brand copay plus cost difference between Brand Name and Generic Name Drug.	
• Brand Substitution not Allowed by Prescriber	Brand copay plus cost difference between Brand Name and Generic Name Drug. Note: If member tried / failed the Generic Drug and Prior Authorization is obtained, the Brand copay will apply without penalty.	

## Accredo for Specialty Injectable Medication

Express Scripts offers prescription services for specialty injectable and oral medications through the Accredo Specialty Pharmacy. Specialty injectable medications are typically high cost and used for more severe conditions such as Cancer, Aids, Hepatitis C, Multiple Sclerosis, Rheumatoid Arthritis and Hemophilia. Accredo offers a concierge service for Express Scripts patients including direct outreach to your doctor to collect your prescription, and phone access to nurses and pharmacists. Accredo can process your order as quickly as 48 hours and will make arrangements with you for delivery, and shipping is free of charge. Call Customer Service at 800.753.2851 for information about the Accredo pharmacy and how to get started.

# Prescription Drugs (continued)

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## Step Therapy

For some of the more common conditions there are many drug choices available. The Express Scripts Step Therapy Program encourages cost-effective choices through a letter-based Prior Authorization process. First-line drugs are automatically allowed and include generic or preferred brand name. Second-line products would include higher cost products, or non-preferred brand name medicine. If you attempt to purchase a second-line drug first, the purchase will be denied with a message to try a first-line alternative. Express Scripts will immediately send you a letter that outlines choices you can discuss with your doctor. (In order to start a second line drug first, your physician would need to establish a medical necessity for that product and secure Prior Authorization through Express Scripts.)

## Drug Quantity Limits

The Drug Quantity Management program manages prescription costs by ensuring that the quantity of units supplied for each copay are consistent with clinical dosing guidelines as recommended by the Food & Drug Administration (FDA). The program is designed to support safe, effective, and economic use of drugs while giving patients access to quality care. Express Scripts clinicians maintain a list of quantity limit drugs, which is based upon manufacturer-recommended guidelines and medical literature. Online edits help make sure optimal quantities of medication are dispensed per copay and per days' supply.

## Prior Authorization

Prior Authorization is a program that helps you get the prescription drugs you need with safety, savings and — most importantly — your good health in mind. It helps you get the most from your healthcare dollars with prescription drugs that work well for you and that are covered by your pharmacy benefit. It also helps control the rising cost of prescription drugs for everyone in your plan. The program monitors certain prescription drugs to ensure that you are getting the appropriate drugs for your disease state. It works much like healthcare plans that approve certain medical procedures before they're done, to make sure you're getting tests you need: If you're prescribed a certain medication, that drug may need a "prior authorization." It makes sure you're getting a cost-effective drug that works for you. For instance, prior

authorization ensures that covered drugs are used for treating medical problems rather than for other purposes.

Prior authorization will be required for certain medications. If you have questions on a particular drug, please contact Customer Service or visit [express-scripts.com](http://express-scripts.com) to perform a coverage check. Please have your doctor call Express Scripts at 800.753.2851 to go through clinical review of your medication, if it is subject to prior authorization. This review will take approximately nine (9) minutes via phone. Your doctor may also log on to [Esrx.com/PA](http://Esrx.com/PA) to complete this review online. The online review takes about three (3) minutes.

## Advanced Utilization Management

Advanced Utilization Management (UM) programs use a stepwise approach to manage patient drug utilization and your drug spend. They guide patients to safer, more cost-effective drug choices using clinically based criteria, designed to ensure that each choice reflects the right patient, right drug and right amount. Together, the Advanced Utilization Management programs, Prior Authorization, Step Therapy and Drug Quantity Management, constitute the primary means for curtailing drug spend.

## Keenan Pharmacy Care Management (KPCM) Program

This program will help reduce your out of pocket prescription spend. KPCM is an innovative program which analyzes all of your prescription drugs and communicates with your doctor on quality of care and cost-saving opportunities. This program is an enhancement to your existing pharmacy benefit plan. There are no co-payment or formulary changes. At times, KPCM may call you to discuss pharmacy care options. These calls and your prompt reply will provide opportunities for you to save money. You may also choose to proactively call KPCM and complete a medication review which will begin the process of contacting your doctor to identify potential cost-savings. For questions regarding this program or to complete a proactive medication review, you may contact KPCM at 800.241.8440.

# Dental

The Delta Dental Preferred Option (PPO) is designed to allow you the choice of receiving your dental care from any licensed dentist you wish. However, you receive the maximum benefits available under the plan when you choose a PPO dentist. In addition, when you see any Delta Dental dentist, no claim forms are required. When you go out-of-network, you pay higher coinsurance.

Plan Benefits	Delta Dental Preferred Option	
	PPO Dentist*	Non-PPO Dentist**
	Member Responsibility	
Annual Deductible/Person (cal year)	\$50; (waived for diagnostic, preventive services and accidents)	\$50; (waived for diagnostic, preventive services and accidents)
Annual Maximum Benefit (excluding orthodontia)	\$1,500/person/cal year	\$1,000/person/cal year
<b>Diagnostic and Preventive Services</b>		
<ul style="list-style-type: none"> <li>Oral Exams, Cleanings, X-Rays, Biopsy / Tissue Exams, Fluoride Treatment, Space Maintainers, Specialist Consultation</li> </ul>	No charge	20%
<b>Basic Services</b>		
<ul style="list-style-type: none"> <li>Oral Surgery (extractions), Fillings, Root Canals, Periodontic (gum) Treatment, Sealants</li> </ul>	20%	20%
<b>Major and Prosthodontic Services</b>		
<ul style="list-style-type: none"> <li>Implants, Crowns, Jackets, Cast Restorations, Bridges, Full and Partial Dentures</li> </ul>	50%	50%
<b>Orthodontia Services</b>		
<ul style="list-style-type: none"> <li>Adults and Eligible Dependent Children</li> </ul>	50%	50%
<ul style="list-style-type: none"> <li>Maximum Lifetime Orthodontic Benefits</li> </ul>	\$1,500	
TMJ or MPD	50%; up to \$500 lifetime maximum	
Dental Accident	100%; up to \$1,000 annual maximum	

\* Based on PPO-negotiated fees. Your obligation for covered charges is limited to the deductible and coinsurance percentage amount.

\*\* Based on Delta-approved fees. Your obligation for covered charges includes the deductible and coinsurance percentage up to the Delta-approved fee. In addition, all charges in excess of the Delta-approved fee are your responsibility.

To locate a dentist, log on to Delta Dental's website at [www.deltadentalins.com](http://www.deltadentalins.com).

## Declining Dental Coverage

Dental coverage is optional. A full-time employee who declines coverage will receive a \$5 credit for 24 pay periods. A part-time employee may also decline coverage; however, is not eligible to receive any credit for declining coverage.

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# Vision

Vision Service Plan (VSP) is one of America's oldest and largest eye care organizations and offers a large national network of eye care professionals. With VSP, you have the choice to see network providers and take advantage of higher benefit coverage or see the provider of your choice and still receive plan benefits.

Plan Benefits	Vision Service Plan (Choice Plan)	
	In-Network	Out-of-Network
<b>Frequency</b>		
• Eye Exam	Once every 12 months	
• Lenses / Contacts	Once every 12 months	
• Frames	Once every 24 months	
• Contact Lenses	Once every 12 months instead of eyeglasses	
	<b>MEMBER RESPONSIBILITY</b>	<b>PLAN PAYS</b>
<b>Exam and Eyeglasses</b>	\$20 copay	
<b>Comprehensive Exam</b>	Covered in full after copay	Up to \$45
<b>Lenses</b> (additional charges may apply for selected lens options)		
• Single	Covered in full after copay	Up to \$30
• Bifocal	Covered in full after copay	Up to \$50
• Trifocal	Covered in full after copay	Up to \$65
• Lenticular	Covered in full after copay	Up to \$100
<b>Frames</b>	Covered in full after copay, up to \$160	Up to \$70
<b>Contact Lenses</b>		
• Medically Necessary	\$20 copay in lieu of lens / frames	Up to \$210
• Elective	Plan pays up to \$150	Plan pays up to \$105

Please note: Claims for eye surgery and any pre- or post-operative services should be directed through the medical plan.

When you use a VSP provider, you are eligible for these added benefits:

- 20% discount on extra pairs of prescription eyeglass lenses and frames.
- 20% discount on optional items such as oversized lenses, coated lenses, etc.
- 15% discount on contact lens exam.
- Discount on laser vision correction surgery (LASIK and PRK).

For a list of VSP eye care professionals near you, call VSP at 800.877.7195 or visit their Website at [www.vsp.com](http://www.vsp.com).

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# Life and AD&D

## Basic Life Insurance

As a benefit eligible Eisenhower employee, you automatically receive Basic Life Insurance paid for by Eisenhower. In addition, Eisenhower also pays for life insurance for your spouse / registered domestic partner and dependents if they are covered by the Eisenhower medical plan.

Plan Benefits	Hartford*
Eligible Class	Full-Time Employees / Part-Time Employees
Coverage Amount	
<ul style="list-style-type: none"> <li>Employee</li> </ul>	1x base annual earnings to a maximum of \$50,000
<ul style="list-style-type: none"> <li>Spouse / Registered Domestic Partner / Each Eligible Dependent Child</li> </ul>	\$1,000
Age Reduction	
<ul style="list-style-type: none"> <li>At age 70</li> </ul>	Reduction to 65%
<ul style="list-style-type: none"> <li>At age 75</li> </ul>	Reduction to 45%
<ul style="list-style-type: none"> <li>At age 80</li> </ul>	Reduction to 30%

\* Benefit coverage amount will reduce after age 70.

## Supplemental Life Insurance

To supplement your Basic Life coverage, you may elect to purchase additional term life insurance coverage for you and your dependents. Your supplemental coverage choices are shown in the Life Insurance chart below. See the bottom of the chart for the Evidence of Insurability (EOI) statement of health requirements.

Plan Benefits	Hartford*
Eligible Class	Full-Time Employees / Part-Time Employees
Coverage Amount	
<ul style="list-style-type: none"> <li>Employee</li> </ul>	1, 2, 3, 4, 5 or 6 times annual salary, up to \$1,200,000
<ul style="list-style-type: none"> <li>Spouse / Registered Domestic Partner</li> </ul>	Spouse / Registered Domestic Partner: 50% of employee's basic and optional life amount (Statement of Health may be required) to a maximum of \$150,000
<ul style="list-style-type: none"> <li>Eligible Dependent Child</li> </ul>	\$5,000/child
Age Reduction	Not subject to reduction

\* EOI Statement of Health is required if you are a new hire requesting more than 3x or \$700,000 of coverage, if your spouse / registered domestic partner is requesting more than \$20,000 of coverage, or if you or your dependents apply for coverage within 90 days of being hospitalized. A Statement of Health is required in all cases if enrollment or increases in this plan are requested after the initial newly benefit eligible employee enrollment period ends.

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# Life and AD&D (continued)

## Basic Accidental Death & Dismemberment (AD&D) Insurance

As a benefit eligible Eisenhower employee, you automatically receive Basic AD&D Insurance paid for by Eisenhower. If you die as the result of an accident, your beneficiaries receive AD&D benefits in addition to your life insurance benefits. If you are seriously injured as a result of an accident, you will receive all or a part of the death benefit, depending on the nature of your injury.

Plan Benefits	Hartford*
Eligible Class	Full-Time Employees / Part-Time Employees
Coverage Amount	
<ul style="list-style-type: none"> <li>Employee</li> </ul>	1x base annual earnings to a maximum of \$50,000 plus \$3,000**
Age Reduction	
<ul style="list-style-type: none"> <li>At age 70</li> </ul>	Reduction to 65%
<ul style="list-style-type: none"> <li>At age 75</li> </ul>	Reduction to 45%
<ul style="list-style-type: none"> <li>At age 80</li> </ul>	Reduction to 30%

\* Benefit coverage amount will reduce after age 70.

\*\* Eligible employees who complete and return the form to Human Resources Department will automatically be covered for \$3,000 of Employee Only Basic AD&D coverage.

## Supplemental Accidental Death and Dismemberment (AD&D) Insurance

You may purchase additional Supplemental AD&D Insurance on yourself in whole dollar amounts from \$25,000 to \$500,000 in \$25,000 increments. To supplement your Basic AD&D insurance, you may also cover your dependents. Their insurance is a percentage of your AD&D Insurance amount. The Supplemental AD&D Insurance Highlights chart shows your coverage options. The amount of the AD&D benefit paid is based on the loss as shown in the following chart. The full benefit represents the amount of coverage you have purchased.

Plan Benefits	Hartford	Loss Description	AD&D Schedule of Benefits Employee Benefit Amount
Eligible Class	Full-Time Employees / Part-Time Employees	Life	Full benefit
Coverage Amount			
<ul style="list-style-type: none"> <li>Employee</li> </ul>	From \$25,000 to \$500,000 (Amounts over \$300,000 cannot exceed 10x your base annual earnings)	Both hands; or Both feet; or Sight in both eyes; or Speech and hearing in both ears; or Either hand or foot and sight in one eye	Full benefit
<ul style="list-style-type: none"> <li>Spouse / Registered Domestic Partner Only</li> </ul>	60% of employee's AD&D amount	Quadriplegia	Full benefit
<ul style="list-style-type: none"> <li>Spouse / Registered Domestic Partner and Children</li> </ul>	50% of employee's AD&D amount for Spouse / Registered Domestic Partner; 15% of employee's AD&D amount for each child	Paraplegia	3/4 of full benefit
<ul style="list-style-type: none"> <li>Children Only</li> </ul>	25% of employee's AD&D amount	Hemiplegia; or Speech; or Either hand or foot; or Sight in one eye; or Hearing in both ears	1/2 of full benefit
		Hearing in one ear; or Loss of thumb and index finger of same hand	1/4 of full benefit

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# Voluntary Long Term Disability

Long Term Disability (LTD) Insurance is designed to provide you with a monthly income in the event you suffer a long term disability and are unable to continue working.

If you apply for coverage more than 31 days after your initial eligibility date, you must provide evidence of insurability by answering medical questions on the application. The insurance company must approve your coverage before it will be in effect.

Plan Benefits	Hartford	
Eligible Class	Full-Time Employees / Part-Time Employees	
Monthly Benefit	50% of monthly earnings to a maximum benefit of \$6,000 per month (if working an alternative schedule, basic monthly earnings will include overtime up to a maximum of 12 hours per day)	
Elimination Period	180 days	
Benefit Duration	<b>AGE AT DISABILITY</b>	<b>MAXIMUM PERIOD OF PAYMENT</b>
	Less than age 62	To age 67
	Age 62	60 months
	Age 63	48 months
	Age 64	42 months
	Age 65	36 months
	Age 66	30 months
	Age 67	24 months
	Age 68	18 months
	Age 69 and over	12 months

LTD coverage is integrated with other disability benefits such as Workers' Comp, Social Security, etc. If your disability makes you eligible to receive income from any of these programs, then the LTD plan will pay the difference between the amount you receive from other programs and the benefit level under which you are covered. Your monthly LTD benefit payments continue for as long as you are no longer disabled or reach the maximum period of payment (whichever occurs first). Please refer to the chart above for your maximum period of payment.

Because you pay for Voluntary LTD on an after-tax basis, any Voluntary LTD payments you receive are not taxable as income.

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# Flexible Spending Accounts

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The Patient Protection and Affordable Care Act of 2010 changed the rules pertaining to the purchase of over-the-counter (OTC) products using Flexible Spending Account (FSA) pre-tax funds. OTC drugs and medicines will no longer be reimbursable unless you have a Note of Medical Necessity (NMN) from your doctor. Items that are included in OTC are Advil, ibuprofen, cough syrup, cold medications, etc.

Participants can still use their FSA funds to purchase OTC items that are NOT considered a drug or a medicine, such as bandages, contact lens solution, etc.

An FSA allows you to save you money for certain health care and dependent care expenses by letting you pay with pre-tax dollars. There are two separate accounts.

## Health Care Reimbursement Account

(Otherwise known as Flexible Spending Account)

The Health Care Reimbursement Account is designed specifically for medical, dental and vision care expenses you expect to incur during the plan year that are not covered or reimbursed by any health care plan. Health Care Reimbursement accounts are based on the Plan Year: July 1 through June 30.

In May 2005, the IRS has modified the "use it or lose it" rule that applies to the Flexible Spending Accounts. Employers are permitted to design cafeteria plans that enable participants to be reimbursed for claims incurred up to 2½ months after the close of the plan year. Eisenhower has adopted this extended grace period for the Health Care Flexible Spending Account. This extended grace period will not apply to the Dependent Care Flexible Spending Account.

If you have money left over in your Health Care FSA at the end of the 2018-2019 Plan Year, you will have an extra 2½ months to spend that money on eligible health care expenses. All participants will be allowed to set funds aside over a 12-month period and incur expenses over a 14½ month period. The grace period will run from July 1, 2019 to September 15, 2019 for incurred expenses. If you have any questions regarding the extended grace period, please contact your FSA Administrator, Keenan TPA, at 800.653.3626.

### IMPORTANT NOTE

You may submit incurred expenses for any person who qualifies as a dependent on your income tax return. You do not have to cover that person under your medical plan.

## Dependent Care Reimbursement Account

The Dependent Care Reimbursement Account allows you to pay for eligible dependent child care expenses on a tax-free basis. To be eligible, expenses must be:

- For the care of a child under age 13, or for the care of a disabled dependent of any age (an invalid parent, for example), and
- Necessary to enable you and your spouse / registered domestic partner to work or attend school on a full-time basis.

## Funding Your Accounts

You may use the Health Care Reimbursement Account, the Dependent Care Reimbursement Account, or both. When you enroll, you decide how much money to contribute to your personal accounts for the coming year. These contributions are deducted from your paychecks 24 pay periods a year and deposited to your accounts. You may contribute up to:

- The Health Care Reimbursement Account: \$2,650 per year (or \$110.42 per paycheck);
- The Dependent Care Reimbursement Account: \$5,000 per year (or \$208.33 per paycheck);
- Minimum election amounts for each FSA: \$250 per year (or \$10.42 per paycheck).

# Flexible Spending Accounts (continued)

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## Important IRS Rules

It is important to carefully choose how much money to place in your accounts due to the tax advantages both reimbursement accounts provide. The IRS has established the following strict guidelines for how they may be used.

- If you contribute pre-tax dollars to a reimbursement account and then do not use all of the dollars you deposit, you will lose any remaining balance in the account at the end of the plan year.
- After you enroll, you cannot change the amount in your accounts unless you have a qualified change in status (see page 5).
- You cannot transfer funds from one reimbursement account to the other.
- If you use a Dependent Care Reimbursement Account, the IRS will not allow you to take a dependent care credit on your tax return for reimbursed expenses. For some people, the tax credit may be greater than the savings from a Dependent Care Reimbursement Account. If you are in doubt about which is best for you, consult a professional tax advisor.

## Receiving Your Reimbursement

You may receive reimbursement from your Flexible Spending Accounts by:

- Obtaining a Healthcare Reimbursement form from IkeNet / Human Resources or online on Personal Choices Website.
- Completing the form and attaching copies of all receipts.
- Mailing / faxing to Keenan HealthCare at the address / fax number on the form.



# Voluntary Benefits

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## Trustmark

### Universal Life with Long Term Care

Trustmark's Universal Life insurance can supplement existing life insurance coverage you may already have. Universal Life is permanent insurance with premiums that do not increase as you get older. Universal Life insurance not only offers benefits if you die, it also builds cash value you can use while you are alive. Another important feature is that you can continue the policy if you change jobs or retire.

Your Universal Life insurance policy is flexible:

- You can apply for coverage for yourself, your spouse, registered domestic partner, children and grandchildren. You can cover your dependents only if you elect coverage for yourself. Dependent coverage amounts cannot exceed your amount of coverage.
- You can select the coverage amount that makes sense for you and you can adjust your coverage as your needs change. This Plan provides many other advantages such as:
  - Pays a living benefit of up to 75% upon diagnosis of a terminal illness.
  - A Home Health and Long Term Care Rider, which pays 4% of the face amount in monthly benefits for medically necessary long term, home health care, adult day care expenses and hospice services.
  - To protect against inflation, this policy also gives you the option to purchase automatic increases in coverage amounts at certain policy anniversaries

## Trustmark

### Life Insurance – Universal LifeEvents®

This is permanent life insurance designed to take care of needs throughout your lifetime, paying a higher death benefit during working years. The death benefit reduces to one-third at age 70; however the higher benefit amount can be utilized to help with the cost of long-term care services.

Benefits include coverage for:

- Benefits up to \$300,000
- Long-Term Care pays 4% per month for Long-Term Care, Home Health Care, Adult Day Care or Assisted Living or Hospice Services – 25 months
- Restoration of death benefit when LTC benefits are accessed
- Waiver of Premium

Key Components:

- Guaranteed Benefit Increases with \$1 increases in weekly premium
- Family coverage including grandchildren
- Guaranteed Renewable to age 100

# Voluntary Benefits (continued)

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## Trustmark Critical Illness Insurance

This coverage provides a substantial cash benefit upon the diagnosis of a covered condition. It helps pay for your expenses not covered by medical insurance. Benefits can be used however you choose, from daily expenses to time off of work for family members.

Covered Conditions include:

- Invasive Cancer
- Stroke
- Organ Transplant
- Occupational HIV Infection
- Coronary Artery By-Pass (25% benefit)
- Heart Attack
- Renal Failure
- Paralysis
- Blindness
- ALS

Key Components:

- Benefits up to \$100,000
- Subsequent Benefit provides one payout for each and every covered condition. Benefits for conditions with a partial payout are paid once for each condition.
- Health Screening Benefit – \$100
- Family coverage
- No coordination with other insurance
- Benefit is paid to the employee

## Trustmark Accident Insurance

This benefit helps pay for the unexpected expenses that result from accidents above and beyond what health insurance pays. Benefits can be used how the employee chooses, from medical insurance deductibles to the cost of driving to a doctor appointment or child care expenses.

Benefits include coverage for:

- Initial care benefits: physician visit, ambulance, emergency room treatment, hospital benefits, lodging, surgery, emergency dental
- Injury benefits: burn, concussion, dislocation, eye injury, fracture, herniated disc, laceration, loss of finger, toe, hand, foot, or sight; tendon ligament, rotator cuff injury, torn knee cartilage

Please refer to schedule of benefits for benefit amounts.

Key Components:

- Accidental Death Benefit up to \$50,000 for employee
- Benefits up to \$100,000 for Catastrophic Accident for employee
- 24-hour coverage
- Organized sports are covered (except if being paid)
- Family coverage
- No coordination with other insurance
- Benefit is paid to the employee
- Health Screening Benefit – \$50

Each of these plans is being offered through after-tax payroll deductions. To learn more or enroll in any or all of these new benefits, you must meet with an on-site Trustmark enrollment counselor during open enrollment from March 6 - 20, 2018. To register for an appointment please visit: [www.myenrollmentschedule.com/eisenhower](http://www.myenrollmentschedule.com/eisenhower).



Eisenhower cares about the health and well-being of its employees. Eating right, exercising, and practicing other positive lifestyle behaviors that promote good physical, mental and emotional health are all positive steps you can take to create a more balanced, healthy way of life. Eisenhower is committed to maintaining a supportive environment and promoting a healthy culture where you and your co-workers can pursue these actions to optimize your personal health.

With this in mind, the Eisenhower Five Star Wellness Program offers its employees numerous components based on the five pillars for optimizing health: Exercise, Nutrition, Pulmonary Health, Stress Reduction, and Weight Management. The components include biometric screening, wellness and health management coaching, nutrition and weight management, a Five Star Employee Wellness website, and other wellness resources.

## Wellness Participation Incentives

### Qualifying for the Wellness Participant Incentive for the 2018-19 Benefit Plan Year

Benefit eligible employees who complete the following three steps will qualify for the “Wellness Participant” payroll contribution rate for the 2018-19 benefit plan year:

1. Completed a prescribed personal wellness course of action during the 2018/19 benefits year by March 31, 2018, as indicated in the letter from Keenan Health Care mailed to your home address in 2017.
2. Complete a biometric screening during April / May 2018.
3. Acknowledge that you are “tobacco-free” by indicating your tobacco use through the Online Open Enrollment during March 6-20, 2018, or complete a tobacco cessation program during the 2018-19 benefits year.

# Wellness (continued)

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*New Hires: New employees will have 31 days after the date of hire to indicate they are tobacco-free via enrollment form, or they will be assessed the "Non-Wellness Participant" payroll contribution rate for the 2018-19 benefits year. New employees are not required to complete a biometric screening for the 2018-19 benefits year, but will be required in 2019-20 in order to receive the "Wellness Participant" rate.*

## Qualifying for the Wellness Participant Incentive for the (Next) 2019-20 Benefit Plan Year

If you want to qualify for the for the "Wellness Participant" employee contribution rate for the (next) 2019-20 benefit plan year, in addition to completing a biometric screening during April / May 2018, you must also complete a prescribed personal wellness course of action during the 2018-19 benefits year, based on an analysis of your 2018 biometric screening results and medical/pharmacy claims history by Keenan Health Care. Each wellness participant will receive a "Personalized Wellness Plan" letter from Keenan, mailed to their home address during July 2018. The deadline for completing the prescribed course of action will be March 31, 2019.

## Biometric Screening

Conducted by HealthFitness, a HIPAA-compliant external vendor using trained screeners, the biometric screening will provide information about your health status and risk for chronic conditions. The screening will assess your body mass index (BMI), percent body fat, blood pressure, cholesterol, triglycerides, and blood glucose. The onsite screenings will be held in a clinical setting to ensure privacy, and state-of-the-art biometric testing equipment will be used. Additionally, professional support and resources will be available from Eisenhower Wellness Institute's health coaches at each onsite event. Onsite biometric screening events will be held in April/May 2018. You can register for your biometric screening appointment by calling 800.337.8508, option 1, or by logging into [www.fivestarwellness.biovia.healthfitness.com](http://www.fivestarwellness.biovia.healthfitness.com). All employees will need to choose 'Set Up Account' to register for a new account.

Upon completion of the screening, information on Eisenhower resources will be provided to you to help you control your health risks. HealthFitness will send an e-mail notification to you when your results are available to view online.

Your screening results will also be sent securely by HealthFitness to Keenan to help determine what action steps, if any, will be required for you to take during the 2018-19 benefit plan year to qualify as a "Wellness Participant" in the 2019-20 benefit plan year (see additional information in the Wellness Participation Incentives section on "Qualifying for the Wellness Participant Incentive for the (Next) 2019-20 Benefit Plan Year").

Confidentiality of your personal screening data will be maintained in compliance with HIPAA and other applicable laws and regulations.

## Living Tobacco-Free

To qualify for the "Wellness Participant" medical premium rate, all employees enrolled in Eisenhower's medical plan who are not tobacco users (including cigarettes, electronic smoking devices, cigars, pipes, or smokeless tobacco) must electronically acknowledge during Open Enrollment (March 6-20, 2018) that they are not using those products.

Employees who are not tobacco-free have the alternative of qualifying as a "Wellness Participant" by completing a Tobacco Cessation Program or other alternative during the 2018-19 benefit plan year. Eisenhower offers ongoing tobacco cessation classes to our employees, and the cost for the classes is reimbursed to employees if they successfully complete the program. (Please access the Five Star Wellness website on Ikenet for further information.)

## Five Star Wellness Program Resources

Eisenhower offers its employees a variety of resources to help them reduce their health risks, maintain good health, and manage chronic conditions through its Five Star Wellness Program, including the Eisenhower Wellness Institute, Renker Wellness, Keenan Health Management Coaching, the Five Star Wellness website, and other wellness resources.

### Eisenhower Wellness Institute

To support Eisenhower's Five Star Wellness Program, the Eisenhower Wellness Institute (EWI) provides a wide array of wellness services that are available to Eisenhower employees, including personal health coaching, physical activity classes, nutrition counseling, weight management, stress reduction, health education classes, and other health

# Wellness (continued)

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and fitness services. For more information, contact the Eisenhower Wellness Institute (EWI) at 760.610.7360 or email [wellnessinfo@eisenhowerhealth.org](mailto:wellnessinfo@eisenhowerhealth.org).

## Keenan Health Management Coaching

Eisenhower has contracted with Keenan Health Care, an external health care consultant, to provide health management coaching for Eisenhower's benefited employees who are dealing with chronic health conditions – including asthma, diabetes, coronary artery disease, chronic obstructive pulmonary disease, heart failure, hypertension, hyperlipidemia, severe obesity, and back pain. Based on an analysis of biometric screening results and medical / pharmacy claims, Keenan will identify employees who are at high risk related to those chronic conditions, and then send a letter to their home address to encourage them to contact the Keenan health management coach to see if they qualify for the program. The coach will work with those employees who qualify to develop personalized plans to help them manage their condition, optimize their health, and improve their quality of life. Employees experiencing chronic conditions who do not receive a notification letter from Keenan may also potentially qualify for participation in the program through self-enrollment by contacting the Keenan health coach. For more information, call 716.957.8519.

**New!** For Spouses and Domestic Partners: As a new offering in the 2018-19 benefits year, the Keenan health management coaching program will be extended to employees' spouses and domestic partners enrolled in Eisenhower's medical plan. Keenan will identify those individuals who are at high risk for any of the chronic conditions listed above, based on medical/pharmacy claims analysis, and then send a letter to their home address to encourage them to contact the Keenan health management coach to see if they qualify for the program. Benefited spouses/domestic partners who qualify for the program will receive a \$50 reward card for enrolling in the Keenan health management coaching and a \$250 reward card for completing their personalized plan during the 2018-19 benefits year. Those experiencing chronic conditions who do not receive a notification letter from Keenan may also potentially qualify for participation in the program through self-enrollment by contacting the Keenan health coach at 716.957.8519.

Confidentiality of the Health Management participants' personal health information and their participation in the program will be maintained in compliance with HIPAA and other applicable laws and regulations.

## Five Star Wellness Website

Eisenhower has created a Five Star Wellness website that provides an array of online health and wellness resources, including information on health-related topics focusing on the wellness program's five pillars of Exercise, Nutrition, Pulmonary Health, Stress Reduction, and Weight Management. The website, which can be accessed through the Eisenhower intranet, also includes the Five Star Employee Wellness Resource Guide for on-site wellness services at various Eisenhower locations, and links to other wellness resources such as MHN, Eisenhower's employee assistance program.

## Other Wellness Resources

Eisenhower employees have many on-site wellness services and resources available to them through Eisenhower centers and programs, including a diabetes program, tobacco cessation program, and health education classes. For a complete listing, as well as the locations and hours, please refer to the Five Star Employee Wellness Resource Guide on the Five Star Wellness website.

In addition, many useful wellness resources and tools are available to Eisenhower employees and their dependents through MHN, Eisenhower's Employee Assistance Program (EAP). To access these resources, which include a wellbeing assessment, health / fitness tools and calculators, and e-learning programs on diet and nutrition, fitness and exercise, tobacco cessation, stress, and general health, go to the MHN EAP website at [members.mhn.com](http://members.mhn.com) (at log-in, enter company code: eisenhower).

# Other Valuable Benefits

## Eisenhower Primary Care 365

Eisenhower is offering employees and their family members the opportunity to join the Eisenhower Primary Care 365 Program at a discounted rate.

### What is Eisenhower Primary Care 365?

Eisenhower Primary Care 365 is a medical practice dedicated to your personalized care with a focus on preventive care. Eisenhower 365 physicians see fewer patients than traditional primary care physicians in order to increase time spent with you in face-to-face appointments, coordinate your care with other physicians and focus on developing a personal relationship with you.

With online communication direct to your physician, longer office visits and your choice of available physicians, Eisenhower Primary Care 365 is relationship-based health care. You can focus year-round on prevention and wellness, which is truly health care as it should be.

Eisenhower employees and their family members are being offered a discounted rate for participation in this program. If you are looking for a primary care physician for you and your family, this may be the right option for you. Detailed information about Eisenhower Primary Care 365, including answers to frequently asked questions, is available at [www.eisenhowerhealth.org/365](http://www.eisenhowerhealth.org/365).

Eisenhower employees receive 50 percent off the member rate, making Eisenhower Primary Care 365 a tremendous benefit for you and your family.

### Joining the Program

If you choose to join the Eisenhower Primary Care 365 program, to get the Eisenhower employee discount, you may sign online through IkeNet. If you prefer to ask more questions first or join by phone, please call 760.360.3365.

Member Age	Rate* for Individual Members	Rate* / Member if more than one Paying Member in Immediate Family**	Children Ages 0 to 18 with One or More Parents as Members
Under 55 Years	\$225/year	\$205/year	\$0
56 Years and Better	\$325/year	\$305/year	\$0

\* Payroll deduction is available as are monthly installments. An administrative fee applies to these payment plans.

\*\* Immediate family is defined as a single parent and dependent children through age 25 or spouses / registered domestic partners including dependent children through age 25.

Dependent children ages 19-25 are eligible at a discounted rate when one or more parents are members.

# Other Valuable Benefits (continued)

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## Eisenhower 403(b) Retirement Plan

Effective immediately upon hire, all employees are eligible to participate in the 403(b) plan for voluntary payroll deductions. Limits for Employer Contributions for 2018 are \$18,500 for employees under age 50, and \$24,500 for employees who will be age 50 or above in 2018.

Employees who elect to participate will be eligible to have Employer Matching contributions up to 5% of your annual eligible compensation. Employer contributions will have a vesting schedule of 20% per year for five years, for 100% vesting.

Your 403(b) plan is open year round for enrollment and changes. The plan offers both traditional pre-tax employee contributions; or the employee may elect to make post-tax Roth contributions. The Employer Match will always be pre-tax. Loans are available on the employee's pre-tax contributions only.

Your 403(b) Retirement Plan accepts rollovers from your prior employer retirement plans (i.e., 403[b], 401[k] and 457, as well as individual IRA accounts).

The Eisenhower 403(b) Retirement Plan is administered by Lincoln Financial Advisors and your Plan Representatives are available on site Mondays, 11:00 AM – 1:30 PM, in Cafe 34, or by calling 800.585.5347. Enrollment can also be completed online at [www.lincolffinancial.com](http://www.lincolffinancial.com); follow the online registration instructions. Prospectus and fund choices are also available online.

## H.O.P.E. Fund

H.O.P.E. (Humanitarianism, Outreach, and Preservation, for Employees) is a program designed to provide financial assistance to employees during times of defined crisis, including: Loss of home or disruption of the use of employee's primary residence due to fire, flood, or natural disaster such as a tornado or earthquake; Catastrophic repairs needed for primary residence; Extraordinary car repairs exceeding \$500 for employee's own vehicle not covered by insurance and restricting the ability of the employee to get to work; Funeral expenses related to the death of an immediate family member where no insurance or other coverage is available; Being evicted from your home due to financial circumstances; Unexpected or un-reimbursed medical expenses exceeding insurance coverage for employees and for legal dependents and / or dependents covered under Eisenhower's medical insurance; any acute situation that prevents employees from meeting their normal financial obligations.

Employees must have worked for one year and not have had any form of written corrective action in the past twelve months before being eligible to request assistance in accordance with this policy. Eligible employees include; regular full-time or part-time employees and per diem employees who have worked a minimum of 1,000 hours twelve months prior to applying for H.O.P.E. Employees must provide supporting documentation prior to receiving monies.

Financial assistance may take the form of a check or donation of PTO hours by way of a PTO Drive under the circumstances described in the H.O.P.E. policy. Only one option of financial assistance is available during any twelve (12) month period. Employees can receive up to \$1,500 of financial assistance in a 12-month period and a lifetime maximum of \$4,500.

The H.O.P.E. Fund is funded by contributions from employees to help employees through cash donations and employee payroll deductions. Additionally, fundraising events are held to raise monies for the fund. Please see the policy in Lucidoc on Ikenet for more details.

# PTO Cash Out Option

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On an annual basis only during Open Enrollment, employees may cash out a portion of their accrued Paid Time Off (PTO), which is paid on the first paycheck in September 2018. A maximum of 80 hours may be cashed out, and a minimum of 80 hours must remain in the employees' PTO bank. If employees elect to cash out PTO hours, PTO accruals will be suspended for two pay periods following the cash out due to IRS regulations.



## Additional Benefits

- Leave of Absence, Bereavement Leave and Jury Duty
- Time Off Benefits - Paid Time Off (PTO) and Extended Leave Bank (ELB)
- Educational Assistance Programs (Full-Time and Part-Time Employees)
- Direct deposit of payroll checks
- Credit Union Membership offering payroll deductions for savings and loan payments
- Renker Wellness Center
- Discounts at local restaurants, hotels, car rentals, health clubs and entertainment and recreational facilities
- Discounts in Cafe 34 and Einstein Bros. Bagels
- 10% discount at Eisenhower Gift Shop (excludes candy and food items)
- 10% discount at Collector's Corner
- Eisenhower Wellness Institute Discounted Membership
  - Skechers / Safety Shoes
  - 30% discount on most Skechers shoes for you and family
  - Additional \$10 off/pair on all Safety Shoes purchased at periodic on-site shoe sales.

# Rates

## Employee Contributions per Pay Period - Effective July 1, 2018

Eisenhower pays for the majority of your benefits. However, contributions are required from you for the options you choose. The following tables show what you pay for benefits each pay period. Deductions are taken in 24 pay periods per year.

The following tables show what you pay for benefits in 2018-2019.

	Full-Time Employees	Part-Time Employees
<b>Medical: Eisenhower Anthem Blue Cross PPO Plan (Wellness Participant)</b>		
• Employee Only	\$25.09	\$42.28
• Employee + Child(ren)	\$83.52	\$132.98
• Employee + Spouse / Registered Domestic Partner (RDP)	\$116.64	\$185.66
• Employee + Spouse / RDP (with Surcharge*)	\$166.64	\$235.66
• Employee + Family: Spouse / RDP and Dependents	\$158.59	\$210.54
• Employee + Family: Spouse / RDP and Dependents (with Surcharge*)	\$208.59	\$260.54
<b>Medical: Eisenhower Anthem Blue Cross PPO Plan (Non-Wellness Participant)</b>		
• Employee Only	\$37.59	\$54.78
• Employee + Child(ren)	\$96.02	\$145.48
• Employee + Spouse / Registered Domestic Partner (RDP)	\$129.14	\$198.16
• Employee + Spouse / RDP (with Surcharge*)	\$179.14	\$248.16
• Employee + Family: Spouse / RDP and Dependents	\$171.09	\$223.04
• Employee + Family: Spouse / RDP and Dependents (with Surcharge*)	\$221.09	\$273.04
<b>Dental: Delta Dental Preferred Option (DPO)</b>		
• Employee Only	\$11.50	\$18.11
• Employee + Child(ren)	\$19.60	\$26.37
• Employee + Spouse / RDP	\$23.65	\$31.76
• Employee + Family: Spouse / RDP and Dependents	\$33.79	\$40.53
<b>Vision</b>		
• Employee Only	\$4.24	\$4.37
• Employee + Child(ren)	\$6.66	\$7.13
• Employee + Spouse / RDP	\$6.66	\$6.98
• Employee + Family: Spouse / RDP and Dependents	\$10.90	\$11.51

\* If you elect to have your spouse / registered domestic partner participate in the Eisenhower Anthem Blue Cross PPO Plan instead of the plan offered to them through their employer, there will be a \$50 per pay period Surcharge cost. Employees with domestic partner coverage will also be subject to the imputed income tax for their coverage.

# Rates (continued)

## Supplemental AD&D Insurance

Coverage Amount*	Employee Only	Employee and Child(ren)	Employee and Spouse / Registered Domestic Partner or Family
\$25,000	\$0.18	\$0.30	\$0.30
\$50,000	\$0.35	\$0.60	\$0.60
\$100,000	\$0.70	\$1.20	\$1.20
\$150,000	\$1.05	\$1.80	\$1.80
\$200,000	\$1.40	\$2.40	\$2.40
\$250,000	\$1.75	\$3.00	\$3.00
\$300,000	\$2.10	\$3.60	\$3.60
\$350,000	\$2.45	\$4.20	\$4.20
\$400,000	\$2.80	\$4.80	\$4.80
\$450,000	\$3.15	\$5.40	\$5.40
\$500,000	\$3.50	\$6.00	\$6.00

\* Maximum coverage available is \$500,000 (amounts over \$300,000 cannot exceed 10x your annual base earnings)

## Supplemental Life Insurance

Age of Employee / Spouse / Registered Domestic Partner*	Per Pay Period Cost Per \$1,000 Coverage
Less than 30	\$0.0165
30 - 34	\$0.0235
35 - 39	\$0.0265
40 - 44	\$0.0395
45 - 49	\$0.0630
50 - 54	\$0.0990
55 - 59	\$0.1815
60 - 64	\$0.2475
65 - 69	\$0.4090
70+	\$0.8485
All Children	Per Pay Period Cost for \$5,000 Coverage \$0.165

\* You must purchase Supplemental Employee Life Insurance for yourself in order to elect coverage for your dependents.

### Example

To calculate your cost, assume you are 35 years old, earn \$32,600 a year and choose Supplemental Life Insurance equal to two (2) times your base annual salary:

### Calculate Coverage Amount

$$\$32,600 \times 2 = \$65,200 \text{ (rounded to } \$66,000\text{)}$$

### Calculate Your Cost Per Pay Period

$$\text{Divide this result by } \$1,000 = \$66,000 / \$1,000 = 66$$

You're 35 years old, your rate is = \$0.0265

Multiply 66 x \$0.0265 = \$1.75 per pay period (24 pay periods per year)

Note: The above calculation can be used for employee or spouse.

# Rates (continued)

## Voluntary Long Term (LTD) Disability Insurance

Age of Employee	Per Pay Period Cost Per \$100 of Basic Monthly Earnings
Less than 25	\$0.1070
25 - 29	\$0.1155
30 - 34	\$0.1290
35 - 39	\$0.1515
40 - 44	\$0.1870
45 - 49	\$0.2450
50 - 54	\$0.3160
55 - 59	\$0.3785
60 - 64	\$0.3695
65 - 69	\$0.3740
70+	\$0.3740

How you can calculate your monthly Long Term Disability benefit amount and the cost per pay period for LTD coverage:

### Example

Assume you are 35 years old, earn \$4,000 a month and choose Voluntary Long Term Disability Insurance Coverage

### Calculate Coverage Amount

(Your monthly benefit will be 50% of your base monthly salary)

Monthly salary of \$4,000 x 0.50 = \$2,000 per month benefit

### Calculate Your Cost Per Pay Period

Your monthly salary of \$4,000 divided by \$100 = 40

You're 35 years old and your rate is = \$0.1515

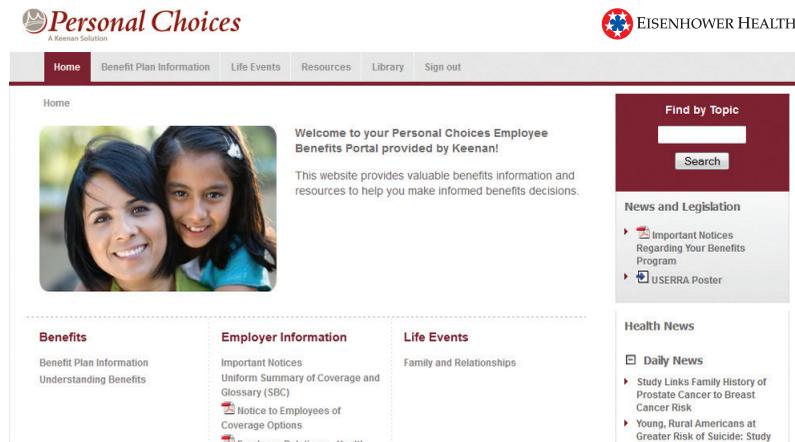
Multiply 40 x \$0.1515 = \$6.06 per pay period (24 pay periods per year)



# Employee Benefits Website

## What to do if You Have Questions – Getting the Answers is Easy

Check your Personal Choices Website to review your Eisenhower benefit information and link to insurance carriers at:



## To Access Personal Choices



From Home



In your internet browser, enter  
[www.keenan.com/personalchoices](http://www.keenan.com/personalchoices)

Log In: **EisenhowerEE**  
Password: **benefits**

# Important Notices

## Discrimination is Against the Law

Eisenhower Health complies with the applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Eisenhower Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Eisenhower Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Human Resources Department.

If you believe that Eisenhower Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance Human Resources Department, 39000 Bob Hope Dr., Rancho Mirage, CA 92270, T. 760.837.8500, F. 760.773.1421. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Human Resources Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at  
<http://www.hhs.gov/ocr/office/file/index.html>.

### Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 760.340.3911.

### Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 760.340.3911。

### Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 760.340.3911.

### Filipino

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 760.340.3911.

### Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 760.340.3911 번으로 전화해 주십시오.

### Armenian

ՈՒՇԱՂՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Զանգահարեք 760.340.3911:

### Persian

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم تماس بگیرید. 760.340.3911 می باشد. با

### Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 760.340.3911.

# Important Notices (continued)

## Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけません。760.340.3911まで、お電話にてご連絡ください。

## Arabic

ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل  
(رقم هاتف الصم والبكم: 760.340.3911 برقم 1-

## Punjabi

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ  
ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 760.340.3911 ਤੇ ਕਾਲ ਕਰੋ।

## Mon-Khmer Cambodian

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយអ្នកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ  
ទូរស័ព្ទ 760.340.3911 ។

## Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus,  
muaj kev pab dawb rau koj. Hu rau 760.340.3911.

## Hindi

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं  
उपलब्ध हैं। 760.340.3911 पर कॉल करें।

## Thai

เตือน : ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร  
.760.340.3911

## Statement of Belief – Grandfather Status

Eisenhower Health believes this coverage is a “grandfathered health plan” under the Patient Protection and Affordable Care Act (the Affordable Care Act). As permitted by the Affordable Care Act, a grandfathered health plan can preserve certain basic health coverage that was already in effect when that law was enacted. Being a grandfathered health plan means that your plan may not include certain consumer protections of the Affordable Care Act that apply to other plans, for example, the requirement for the provision of preventive health services without any cost sharing. However, grandfathered health plans must comply with certain other consumer protections in the Affordable Care Act, for example, the elimination of lifetime limits on benefits.

Questions regarding which protections apply and which protections do not apply to a grandfathered health plan and what might cause a plan to change from grandfathered health plan status can be directed to the plan administrator:

Eisenhower Health

39000 Bob Hope Drive

Rancho Mirage, CA 92270

760.837.8500

You may also contact the Employee Benefits Security Administration, U.S. Department of Labor at 866.444.3272 or [dol.gov/ebsa/healthreform](http://dol.gov/ebsa/healthreform). This website has a table summarizing which protections do and do not apply to grandfathered health plans.

# Important Notices (continued)

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## Newborns and Mothers

### Health Protection Act (NMHPA)

A health plan which provides benefits for pregnancy delivery generally may not restrict benefits for a covered pregnancy Hospital stay (for delivery) for a mother and her newborn to less than 48 hours following a vaginal delivery or 96 hours following a Cesarean section. Also, any utilization review requirements for Inpatient Hospital admissions will not apply for this minimum length of stay and early discharge is only permitted if the attending health care provider, in consultation with the mother, decides an earlier discharge is appropriate.

### Women's Health and Cancer Rights Act (WHCRA)

Do you know that your plan, as required by the Women's Health and Cancer Rights Act of 1998, provides benefits for mastectomy-related services including all stages of reconstruction and surgery to achieve symmetry between the breasts, prostheses, and complications resulting from a mastectomy, including lymphedema. For more information, you should review the Summary Plan Description or call your Plan Administrator at 760.837.8500 for more information.

### Networks/Claims/Appeals

The major medical plans described in this booklet have provider networks with Anthem Blue Cross. The listing of provider networks will be available to you automatically and free of charge. You have a right to appeal denials of claims, and a right to a response within a reasonable amount of time. Claims that are not submitted within a reasonable time may be denied. Please review your summary plan description for more detail.

### COBRA Continuation Coverage

This notice has important information about your right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan. This notice explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect your right to get it. When you become eligible for COBRA, you may also become eligible for other coverage options that may cost less than COBRA continuation coverage.

The right to COBRA continuation coverage was created by federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you and other members of your family when group health coverage

would otherwise end. For more information about your rights and obligations under the Plan and under federal law, you should review the Plan's Summary Plan Description or contact the Plan Administrator.

You may have other options available to you when you lose group health coverage. For example, you may be eligible to buy an individual plan through the Health Insurance Marketplace. By enrolling in coverage through the Marketplace, you may qualify for lower costs on your monthly premiums and lower out-of-pocket costs. Additionally, you may qualify for a 30-day special enrollment period for another group health plan for which you are eligible (such as a spouse's plan), even if that plan generally doesn't accept late enrollees.

### WHAT IS COBRA CONTINUATION COVERAGE?

COBRA continuation coverage is a continuation of Plan coverage when it would otherwise end because of a life event. This is also called a "Qualifying Event." Specific Qualifying Events are listed later in this notice. After a Qualifying Event, COBRA continuation coverage must be offered to each person who is a "Qualified Beneficiary." You, your spouse, and your Dependent children could become Qualified Beneficiaries if coverage under the Plan is lost because of the Qualifying Event. Under the Plan, Qualified Beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you're an Employee, you'll become a Qualified Beneficiary if you lose coverage under the Plan because of the following Qualifying Events:

- Your hours of employment are reduced, or
- Your employment ends for any reason other than your gross misconduct.

If you're the spouse of an Employee, you'll become a Qualified Beneficiary if you lose your coverage under the Plan because of the following Qualifying Events:

- Your spouse dies;
- Your spouse's hours of employment are reduced;
- Your spouse's employment ends for any reason other than his or her gross misconduct;
- Your spouse becomes entitled to Medicare benefits (under Part A, Part B, or both); or
- You become divorced or legally separated from your spouse.

# Important Notices (continued)

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**Your Dependent children will become Qualified Beneficiaries if they lose coverage under the Plan because of the following Qualifying Events:**

- **The parent-Employee dies;**
- **The parent-Employee's employment ends for any reason other than his or her gross misconduct;**
- **The parent-Employee becomes entitled to Medicare benefits (Part A, Part B, or both);**
- **The parents become divorced or legally separated; or**
- **The child stops being eligible for coverage under the Plan as a "dependent child."**

## **WHEN IS COBRA CONTINUATION COVERAGE AVAILABLE?**

The Plan will offer COBRA continuation coverage to Qualified Beneficiaries only after the Plan Administrator has been notified that a Qualifying Event has occurred. The Employer must notify the Plan Administrator of the following Qualifying Events:

- The end of employment or reduction of hours of employment;
- Death of the Employee; or
- The Employee's becoming entitled to Medicare benefits (under Part A, Part B, or both).

**For all other Qualifying Events (e.g. divorce or legal separation of the Employee and spouse or a Dependent child's losing eligibility for coverage as a Dependent child), you must notify the Plan Administrator within 60 days after the Qualifying Event occurs. You must provide this notice to Human Resources.**

Life insurance, accidental death and dismemberment benefits and weekly income or long-term disability benefits (if part of the Employer's Plan) are not eligible for continuation under COBRA.

## **NOTICE AND ELECTION PROCEDURES**

Each type of notice or election to be provided by a Covered Employee or a Qualified Beneficiary under this COBRA Continuation Coverage Section must be in writing, must be signed and dated, and must be furnished by U.S. mail, registered or certified, postage prepaid and properly addressed to the Plan Administrator.

Each notice must include all of the following items: the Covered Employee's full name, address, phone number and Social Security number; the full name, address, phone number and Social Security number of each affected Dependent, as well as the Dependent's relationship to the Covered Employee; a description of the Qualifying Event or disability determination that has occurred; the date the Qualifying Event or disability determination occurred on; a copy of the Social Security Administration's written disability determination, if applicable; and the name of this Plan. The Plan Administrator may establish specific forms that must be used to provide a notice or election.

## **ELECTION AND ELECTION PERIOD**

COBRA continuation coverage may be elected during the period beginning on the date Plan coverage would otherwise terminate due to a Qualifying Event and ending on the later of the following: (1) 60 days after coverage ends due to a Qualifying Event, or (2) 60 days after the notice of the COBRA continuation coverage rights is provided to the Qualified Beneficiary.

If, during the election period, a Qualified Beneficiary waives COBRA continuation coverage rights, the waiver can be revoked at any time before the end of the election period. Revocation of the waiver will be an election of COBRA continuation coverage. However, if a waiver is revoked, coverage need not be provided retroactively (that is, from the date of the loss of coverage until the waiver is revoked). Waivers and revocations of waivers are considered to be made on the date they are sent to the Employer or Plan Administrator.

## **HOW IS COBRA CONTINUATION COVERAGE PROVIDED?**

Once the Plan Administrator receives notice that a Qualifying Event has occurred, COBRA continuation coverage will be offered to each of the Qualified Beneficiaries. Each Qualified Beneficiary will have an independent right to elect COBRA continuation coverage. Covered Employees may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation on behalf of their children.

COBRA continuation coverage is a temporary continuation of coverage that generally lasts for 18 months due to employment termination or reduction of hours of work. Certain Qualifying Events, or a second Qualifying Event during the initial period of coverage, may permit a beneficiary to receive a maximum of 36 months of coverage.

# Important Notices (continued)

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## **DISABILITY EXTENSION OF THE 18-MONTH PERIOD OF COBRA CONTINUATION COVERAGE**

If you or anyone in your family covered under the Plan is determined by Social Security to be disabled and you notify the Plan Administrator in a timely fashion, you and your entire family may be entitled to get up to an additional 11 months of COBRA continuation coverage, for a maximum of 29 months. This disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of COBRA continuation coverage.

## **SECOND QUALIFYING EVENT EXTENSION OF 18-MONTH PERIOD OF COBRA CONTINUATION COVERAGE**

If your family experiences another Qualifying Event during the 18 months of COBRA continuation of coverage, the spouse and Dependent children in your family can get up to 18 additional months of COBRA continuation of coverage, for a maximum of 36 months, if the Plan is properly notified about the second Qualifying Event. This extension may be available to the spouse and any Dependent children receiving COBRA continuation of coverage if the Employee or former Employee dies; becomes entitled to Medicare (Part A, Part B, or both); gets divorced or legally separated; or if the Dependent child stops being eligible under the Plan as a Dependent child. This extension is only available if the second Qualifying Event would have caused the spouse or the Dependent child to lose coverage under the Plan had the first Qualifying Event not occurred.

## **OTHER OPTION BESIDES COBRA CONTINUATION COVERAGE**

Instead of enrolling in COBRA continuation coverage, there may be other coverage options for you and your family through the Health Insurance Marketplace, Medicaid, or other group health plan coverage options (such as a spouse's plan) through what is called a "special enrollment period." Some of these options may cost less than COBRA continuation coverage. You can learn more about many of these options at [www.HealthCare.gov](http://www.HealthCare.gov).

## **IF YOU HAVE QUESTIONS**

For more information about your rights under the Employee Retirement Income Security Act (ERISA), including COBRA, the Patient Protection and Affordable Care Act, and other laws affecting group health plans, contact the nearest Regional or District Office of the U.S. Department of Labor's Employee Benefits Security Administration (EBSA) in your area or visit [www.dol.gov/ebsa](http://www.dol.gov/ebsa). (Address and phone numbers of Regional and District EBSA Offices are available through EBSA's website.) For

more information about the Marketplace, visit [www.HealthCare.gov](http://www.HealthCare.gov).

## **KEEP YOUR PLAN INFORMED OF ADDRESS CHANGES**

To protect your family's rights, let the Plan Administrator know about any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Plan Administrator.

## **EFFECTIVE DATE OF COVERAGE**

COBRA continuation coverage, if elected within the period allowed for such election, is effective retroactively to the date coverage would otherwise have terminated due to the Qualifying Event, and the Qualified Beneficiary will be charged for coverage in this retroactive period.

## **COST OF CONTINUATION COVERAGE**

The cost of COBRA continuation coverage will not exceed 102% of the Plan's full cost of coverage during the same period for similarly situated non-COBRA Beneficiaries to whom a Qualifying Event has not occurred. The "full cost" includes any part of the cost which is paid by the Employer for non-COBRA Beneficiaries.

The initial payment must be made within 45 days after the date of the COBRA election by the Qualified Beneficiary. Payment must cover the period of coverage from the date of the COBRA election retroactive to the date of loss of coverage due to the Qualifying Event (or date a COBRA waiver was revoked, if applicable). The first and subsequent payments must be submitted and made payable to the Plan Administrator or COBRA Administrator. Payments for successive periods of coverage are due on the first of each month thereafter, with a 30-day grace period allowed for payment. Where an Employee organization or any other entity that provides Plan benefits on behalf of the Plan Administrator permits a billing grace period later than the 30 days stated above, such period shall apply in lieu of the 30 days. Payment is considered to be made on the date it is sent to the Plan or Plan Administrator.

The Plan will allow the payment for COBRA continuation coverage to be made in monthly installments but the Plan can also allow for payment at other intervals. The Plan is not obligated to send monthly premium notices.

The Plan will notify the Qualified Beneficiary in writing, of any termination of COBRA coverage based on the criteria stated in this subsection that occurs prior to the end of the Qualified Beneficiary's applicable maximum coverage period. Notice will be given within 30 days of the Plan's decision to terminate.

# Important Notices (continued)

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Such notice shall include the reason that continuation coverage has terminated earlier than the end of the maximum coverage period for such Qualifying Event and the date of termination of continuation coverage.

**See the Summary Plan Description for more information.**

## Special Enrollment Rights Notice

### CHANGES TO YOUR HEALTH PLAN ELECTIONS

Once you make your benefits elections, they cannot be changed until the next Open Enrollment. Open Enrollment is held once a year.

If you are declining enrollment for yourself or your Dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your Dependents in this plan if there is a loss of other coverage. However, you must request enrollment no later than 30 days after that other coverage ends.

If you declined coverage while Medicaid or CHIP is in effect, you may be able to enroll yourself and / or your Dependents in this plan if you or your Dependents lose eligibility for that other coverage. However, you must request enrollment no later than 60 days after Medicaid or CHIP coverage ends.

If you or your Dependents become eligible for Medicaid or CHIP premium assistance, you may be able to enroll yourself and / or your Dependents into this plan. However, you must request enrollment no later than 60 days after the determination for eligibility for such assistance.

If you have a change in family status such as a new Dependent resulting from marriage, birth, adoption or placement for adoption, divorce (including legal separation and annulment), death or Qualified Medical Child Support Order, you may be able to enroll yourself and / or your Dependents. However, you must request enrollment no later than 30 days after the marriage, birth, adoption or placement for adoption or divorce (including legal separation and annulment).

## Medicare Part D – Important Notice About Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Eisenhower Health and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- **Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.**
- **Eisenhower Health has determined that the prescription drug coverage offered by the Eisenhower Health Medical Plan is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.**

### WHEN CAN YOU JOIN A MEDICARE DRUG PLAN?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th to December 7th.

However, if you lose your current Creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

# Important Notices (continued)

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## WHAT HAPPENS TO YOUR CURRENT COVERAGE IF YOU DECIDE TO JOIN A MEDICARE DRUG PLAN?

If you decide to join a Medicare drug plan, your current Eisenhower Health coverage may be affected.

If you do decide to join a Medicare drug plan and drop your current Eisenhower Health coverage, be aware that you and your Dependents may not be able to get this coverage back.

## WHEN WILL YOU PAY A HIGHER PREMIUM (PENALTY) TO JOIN A MEDICARE DRUG PLAN?

You should also know that if you drop or lose your current coverage with Eisenhower Health and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without Creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without Creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

## FOR MORE INFORMATION ABOUT THIS NOTICE OR YOUR CURRENT PRESCRIPTION DRUG COVERAGE

Contact the person listed below for further information. NOTE: You will get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Eisenhower Health changes. You also may request a copy of this notice at any time.

## FOR MORE INFORMATION ABOUT YOUR OPTIONS UNDER MEDICARE PRESCRIPTION DRUG COVERAGE

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You will get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

## FOR MORE INFORMATION ABOUT MEDICARE PRESCRIPTION DRUG COVERAGE

- Visit [medicare.gov](http://medicare.gov).
- Call your State Health Insurance Assistance Program (see your copy of the Medicare & You handbook for their telephone number) for personalized help.
- Call 800.MEDICARE (800.633.4227). TTY users should call 877.486.2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at [www.socialsecurity.gov](http://www.socialsecurity.gov), or call them at 800.772.1213 (TTY 800.325.0778).

## REMEMBER

Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained Creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Date:	April 2018
Name of Entity / Sender:	Eisenhower Health
Contact:	Human Resources
Address:	39000 Bob Hope Drive Rancho Mirage, CA 92270
Phone:	760.837.8500

# Important Notices (continued)

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## Availability of Health Insurance Portability and Accountability Act (HIPAA) Notice of Privacy Practices

Eisenhower Health Group Health Plan (Plan) maintains a Notice of Privacy Practices that provides information to individuals whose protected health information (PHI) will be used or maintained by the Plan. If you would like a copy of the Plan's Notice of Privacy Practices, please contact Human Resources.

## Wellness – Alternative Standards

Your health plan is committed to helping you achieve your best health. Rewards for participating in a wellness program are available to all participating employees. If you think you might be unable to meet a standard for a reward under the wellness program, you might qualify for an opportunity to earn the same reward by different means. Contact your Human Resources Relationship Support Representative at 760.837.8500 and we will work with you (and, if you wish, with your doctor) to find a wellness program with the same reward that is right for you in light of your health status.



# Important Notices (continued)

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## IMPORTANT NOTICE REGARDING WELLNESS INFORMATION

Five Star Wellness is a voluntary program available to benefit eligible employees and is subject to Federal law including the Americans with Disabilities Act and the Genetic Information Nondiscrimination Act.

If you choose to participate, you may be asked to complete a voluntary biometric screening and sleep survey that provide that provide information about your health status and risk for chronic conditions. The voluntary biometric screening will assess your body mass index (BMI), percent body fat, blood pressure, cholesterol, triglycerides, and blood glucose, and the sleep survey will assess your quality of sleep.

The information gathered from your biometric screening and sleep survey will be used to provide you with information to help you understand your current health and potential risks, and may also be used to offer you services through the wellness program. You are also encouraged to share your results or concerns with your own doctor.

The law requires us to maintain the privacy and security of your personally identifiable health information. Although the wellness program and Eisenhower Health may use aggregate, non-employee specific information to design a program to address health risks in the workplace, your personal identifiable information will never be disclosed publicly or to your employer. Medical information that personally identifies you in connection with the wellness program will not be disclosed to your supervisors or managers and will never be used to make decisions regarding your employment. Anyone (for example, a registered nurse, a doctor or health coach) who receives information about you for purposes of providing you services as part of the wellness program will abide by the same confidentiality requirements.

All medical information obtained through the wellness program will be maintained in compliance with HIPAA and other applicable laws and regulations.

If you have any questions or concerns, please contact your Human Resources Relationship Support Representative at 760.837.8500.

# Important Notices (continued)

## Health Insurance Marketplace Coverage Options and Your Health Coverage

### PART A: GENERAL INFORMATION

This notice provides you with information about Eisenhower Health in the event you wish to apply for coverage on the Health Insurance Marketplace. All the information you need from Human Resources is listed in this notice. If you wish to have someone assist you in the application process or have questions about subsidies that you may be eligible to receive, you can contact KeenanDirect at 855.653.3626 or at KeenanDirect.com, or contact the Health Insurance Marketplace directly at HealthCare.gov.

#### WHAT IS THE HEALTH INSURANCE MARKETPLACE?

The Marketplace offers “one-stop shopping” to find and compare private health insurance options. You may also be eligible for a tax credit that lowers your monthly premium right away. Open enrollment for health insurance coverage through the Marketplace begins November 1, 2018 and ends on January 31, 2019.

#### CAN I SAVE MONEY ON MY HEALTH INSURANCE PREMIUMS IN THE MARKETPLACE?

You may qualify to save money and lower your monthly premium, but only if your employer does not offer you coverage, or offers medical coverage that is not “Affordable” or does not provide “Minimum Value.” If the lowest cost plan from your employer that would cover you (and not any other members of your family) is more than 9.56% of your household income for the year, then that coverage is not Affordable. Moreover, if the medical coverage offered covers less than 60% of the benefits costs, then the plan does not provide Minimum Value.

#### DOES EMPLOYER HEALTH COVERAGE AFFECT ELIGIBILITY FOR PREMIUM SAVINGS THROUGH THE MARKETPLACE?

Yes. If you have an offer of medical coverage from your employer that is both Affordable and provides Minimum Value, you will not be eligible for a tax credit through the Marketplace and may wish to enroll in your employer’s medical plan.

**Note:** If you purchase a health plan through the Marketplace instead of accepting health coverage offered by your employer, then you may lose the employer contribution (if any) to the employer-offered medical coverage. Also, this employer contribution, as well as your employee contribution to employer-offered coverage, is often excluded from income for Federal and State income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis.

### PART B: EXCHANGE APPLICATION INFORMATION

In the event you wish to apply for coverage on the Exchange, all the information you need from Human Resources is listed below. If you wish to have someone assist you in the application process or have questions about subsidies that you may be eligible to receive, you can contact KeenanDirect at 855.653.3626 or at KeenanDirect.com.

<b>3. Employer name</b> Eisenhower Health	<b>4. Employer Identification Number (EIN)</b> 95-6130458	
<b>5. Employer address</b> 39000 Bob Hope Drive	<b>6. Employer phone number</b> 760.837.8500	
<b>7. City</b> Rancho Mirage	<b>8. State</b> CA	<b>9. ZIP code</b> 92270
<b>10. Who can we contact about employee health coverage at this job?</b> David Kowalczyk, Human Resources		
<b>11. Phone number (if different from above)</b>	<b>12. Email address</b> dkowalczyk@eisenhowerhealth.org	

# Important Notices (continued)

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## Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit [www.healthcare.gov](http://www.healthcare.gov).

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial **877.KIDS.NOW** or [www.insurekidsnow.gov](http://www.insurekidsnow.gov) to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, contact the Department of Labor at [www.askebsa.dol.gov](http://www.askebsa.dol.gov) or call **866.444.EBSA (3272)**.

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of August 10, 2017. Contact your State for more information on eligibility.

### ALABAMA – Medicaid

Website: <http://myalhipp.com/> | Phone: 855.692.5447

### ALASKA – Medicaid

The AK Health Insurance Premium Payment Program

Website: <http://myakhipp.com/>

Phone: 866.251.4861

Email: [CustomerService@MyAKHIPP.com](mailto:CustomerService@MyAKHIPP.com)

Medicaid Eligibility:

<http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx>

### ARKANSAS – Medicaid

Website: <http://myarhipp.com/>

Phone: 855.MyARHIPP (855.692.7447)

### COLORADO – Health First Colorado (Colorado's Medicaid Program) & Child Health Plan Plus (CHP+)

Health First Colorado Website:

<https://www.healthfirstcolorado.com/>

Health First Colorado Member Contact Center:

800.221.3943/ State Relay 711

CHP+: <https://colorado.gov/HCPF/Child-Health-Plan-Plus>

CHP+ Customer Service: 800.359.1991/ State Relay 711

### FLORIDA – Medicaid

Website: <http://flmedicaidprecovery.com/hipp/>

Phone: 877.357.3268

### GEORGIA – Medicaid

Website: <http://dch.georgia.gov/medicaid>

Click on Health Insurance Premium Payment (HIPP)

Phone: 404.656.4507

### INDIANA – Medicaid

Healthy Indiana Plan for low-income adults 19-64

Website: <http://www.in.gov/fssa/hip/>

Phone: 877.438.4479

All other Medicaid

Website: <http://www.indianamedicaid.com>

Phone 800.403.0864

### IOWA – Medicaid

Website:

<http://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp>

Phone: 888.346.9562

### KANSAS – Medicaid

Website: <http://www.kdheks.gov/hcf/>

Phone: .785.296.3512

### KENTUCKY – Medicaid

Website: <http://chfs.ky.gov/dms/default.htm>

Phone: 800.635.2570

### LOUISIANA – Medicaid

Website: <http://dhh.louisiana.gov/index.cfm/subhome/1/n/331>

Phone: 888.695.2447

### MAINE – Medicaid

Website: <http://www.maine.gov/dhhs/ofi/public-assistance/index.html>

Phone: 800.442.6003

TTY: Maine relay 711

### MASSACHUSETTS – Medicaid and CHIP

Website:

<http://www.mass.gov/eohhs/gov/departments/masshealth/>

Phone: 800.862.4840

### MINNESOTA – Medicaid

Website: <http://mn.gov/dhs/people-we-serve/seniors/health-care/health-care-programs/programs-and-services/medical-assistance.jsp> | Phone: 800.657.3739

# Important Notices (continued)

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## MISSOURI – Medicaid

Website: <http://www.dss.mo.gov/mhd/participants/pages/hipp.htm>  
Phone: 573.751.2005

## MONTANA – Medicaid

Website: <http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP>  
Phone: 800.694.3084

## NEBRASKA – Medicaid

Website: <http://www.ACCESSNebraska.ne.gov>  
Phone: 855.632.7633  
Lincoln: 402.473.7000  
Omaha: 402.595.1178

## NEVADA – Medicaid

Medicaid Website: <https://dwss.nv.gov/>  
Medicaid Phone: 800.992.0900

## NEW HAMPSHIRE – Medicaid

Website: <http://www.dhhs.nh.gov/oii/documents/hippapp.pdf>  
Phone: 603.271.5218

## NEW JERSEY – Medicaid and CHIP

Medicaid Website: <http://www.state.nj.us/humanservices/dmahs/clients/medicaid/>  
Medicaid Phone: 609.631.2392  
CHIP Website: <http://www.njfamilycare.org/index.html>  
CHIP Phone: 800.701.0710

## NEW YORK – Medicaid

Website: [https://www.health.ny.gov/health\\_care/medicaid/](https://www.health.ny.gov/health_care/medicaid/)  
Phone: 1-800-541-2831

## NORTH CAROLINA – Medicaid

Website: <https://dma.ncdhhs.gov/>  
Phone: 919.855.4100

## NORTH DAKOTA – Medicaid

Website: <http://www.nd.gov/dhs/services/medicalserv/medicaid/>  
Phone: 844.854.4825

## OKLAHOMA – Medicaid and CHIP

Website: <http://www.insureoklahoma.org>  
Phone: 888.365.3742

## OREGON – Medicaid

Website: <http://healthcare.oregon.gov/Pages/index.aspx>  
<http://www.oregonhealthcare.gov/index-es.html>  
Phone: 800.699.9075

## PENNSYLVANIA – Medicaid

Website: [http://www.dhs.pa.gov/provider/medicalassistance/healthinsur  
ancepremiumpaymenthippprogram/index.htm](http://www.dhs.pa.gov/provider/medicalassistance/healthinsur ancepremiumpaymenthippprogram/index.htm)  
Phone: 800.692.7462

## RHODE ISLAND – Medicaid

Website: <http://www.eohhs.ri.gov/>  
Phone: 855.697.4347

## SOUTH CAROLINA – Medicaid

Website: <https://www.scdhhs.gov>  
Phone: 888.549.0820

## SOUTH DAKOTA - Medicaid

Website: <http://dss.sd.gov>  
Phone: 888.828.0059

## TEXAS – Medicaid

Website: <http://gethipptexas.com/>  
Phone: .800.440.0493

## UTAH – Medicaid and CHIP

Medicaid Website: <https://medicaid.utah.gov/>  
CHIP Website: <http://health.utah.gov/chip>  
Phone: 877.543.7669

## VERMONT– Medicaid

Website: <http://www.greenmountaincare.org/>  
Phone: 800.250.8427

## VIRGINIA – Medicaid and CHIP

Medicaid Website: [http://www.coverva.org/programs\\_premium\\_assistance.cfm](http://www.coverva.org/programs_premium_assistance.cfm)  
Medicaid Phone: 800.432.5924  
CHIP Website: [http://www.coverva.org/programs\\_premium\\_assistance.cfm](http://www.coverva.org/programs_premium_assistance.cfm)  
CHIP Phone: 855.242.8282

## WASHINGTON – Medicaid

Website: [http://www.hca.wa.gov/free-or-low-cost-health-  
care/program-administration/premium-payment-program](http://www.hca.wa.gov/free-or-low-cost-health-care/program-administration/premium-payment-program)  
Phone: 800.562.3022 ext. 15473

## WEST VIRGINIA – Medicaid

Website: <http://mywvhipp.com/>  
Toll-free phone: 855.MyWVHIPP (855.699.8447)

## WISCONSIN – Medicaid and CHIP

Website: <https://www.dhs.wisconsin.gov/publications/p1/p10095.pdf>  
Phone: 800.362.3002

## WYOMING – Medicaid

Website: <https://wyequalitycare.acs-inc.com/>  
Phone: 307.777.7531

To see if any other states have added a premium assistance program since August 10, 2017, or for more information on special enrollment rights, contact either:

## U.S. Department of Labor

Employee Benefits Security Administration  
[www.dol.gov/agencies/ebsa](http://www.dol.gov/agencies/ebsa)  
866.444.EBSA (3272)

## U.S. Department of Health and Human Services

Centers for Medicare & Medicaid Services  
[www.cms.hhs.gov](http://www.cms.hhs.gov)  
877.267.2323, Menu Option 4, Ext. 61565

# Quick Reference Guide

	Telephone	Website
<b>Health Care</b>		
• Keenan TPA (PPO)	888.773.7215	<a href="http://www.keenan.com/benefits/emc">www.keenan.com/benefits/emc</a>
• Anthem Blue Cross Utilization Review (PPO)	800.274.7767	<a href="http://www.anthem.com/ca">www.anthem.com/ca</a>
• MHN (Behavioral Health and Employee Assistance Program)	800.227.8830	<a href="http://www.mhn.com">www.mhn.com</a>
• Delta Dental Preferred Option (PPO) Plan	888.335.8227	<a href="http://www.deltadentalins.com">www.deltadentalins.com</a>
• Vision Service Plan (VSP)	800.877.7195	<a href="http://www.vsp.com">www.vsp.com</a>
• Express Scripts Prescription Drugs	855.891.8864	<a href="http://www.express-scripts.com">www.express-scripts.com</a>
• Keenan Pharmacy Care Management (KPCM) Program	800.241.8440	
<b>Disease Management / Wellness</b>		
• Keenan Health Coach	716.957.8519	
• Eisenhower Wellness Institute	760.610.7360	<a href="http://www.eisenhowerhealth.org/wellness">www.eisenhowerhealth.org/wellness</a>
<b>Life, AD&amp;D and Disability</b>		
• Hartford	800.523.2233	<a href="http://www.thehartford.com">www.thehartford.com</a>
<b>Other Voluntary Plans</b>		
• Trustmark	800.918.8877	<a href="http://www.trustmarksolutions.com">www.trustmarksolutions.com</a>
<b>Flexible Spending Accounts</b>		
• Keenan TPA (FSA)	800.653.3626	
<b>Retirement / Savings</b>		
• 403(b) Retirement Plan		
– Lincoln Financial Advisors	800.585.5347	<a href="http://www.lincolnfinancial.com">www.lincolnfinancial.com</a>
– VALIC	800.448.2542	<a href="http://www.valic.com">www.valic.com</a>
<b>All Other Inquiries</b>		
• Eisenhower Human Resources Department	760.837.8500	
• Eisenhower Teaching Clinics	760.773.1460	
• Eisenhower Primary Care 365 Program	760.360.3365	







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2355 Crenshaw Boulevard, Suite 300  
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